

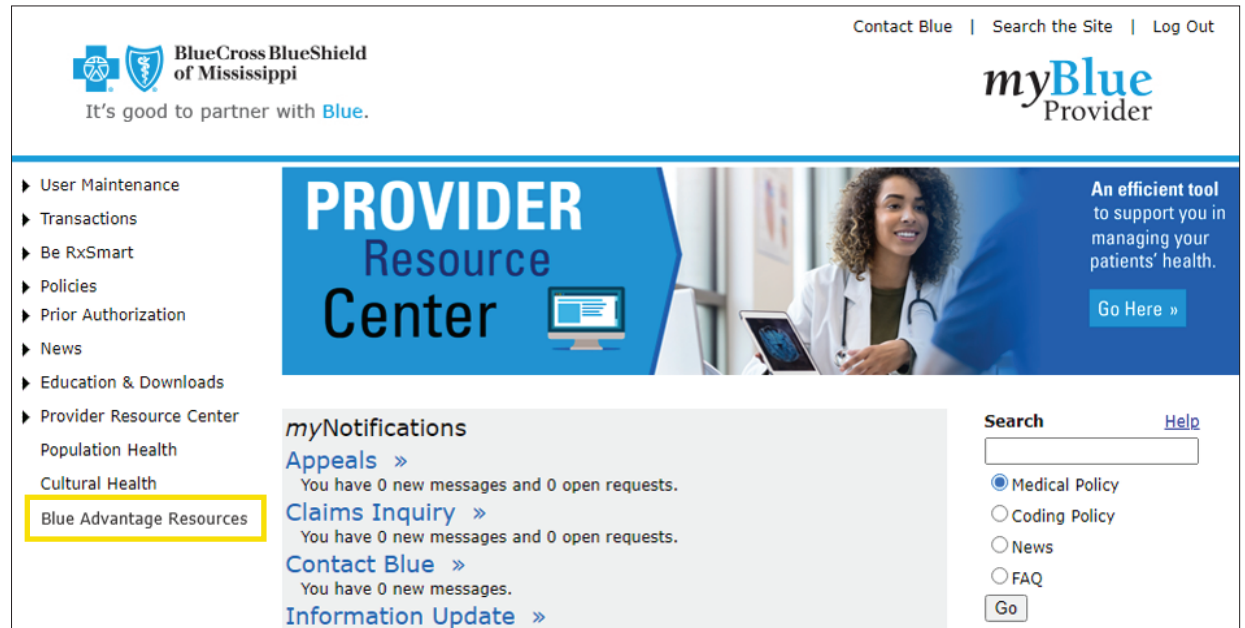
AutoHR360: Steps to Completing Patient Assessments

Provider Guide

The Health Risk 360 (HR360) is an important assessment that helps to capture your Blue Advantage® patients' full picture of health, including chronic conditions and medications. **Providers are required to complete and submit an HR360 for each Blue Advantage patient's Annual Wellness Visit (AWV).** Eligible providers can **earn \$150 for each accepted HR360 assessment** performed for any eligible Blue Advantage patient during the calendar year.

Follow these steps to start using the AutoHR360:

- 1 Log in to [myBlueProvider](#).
Next, select Blue Advantage Resources to go to the Patrius Health provider website.
- 2 Click **Health Risk 360 (HR360)** under "Provider Tools" at the top of the webpage.



BlueCross BlueShield of Mississippi
It's good to partner with Blue.

Contact Blue | Search the Site | Log Out

myBlue Provider

▶ User Maintenance
 ▶ Transactions
 ▶ Be RxSmart
 ▶ Policies
 ▶ Prior Authorization
 ▶ News
 ▶ Education & Downloads
 ▶ Provider Resource Center
 Population Health
 Cultural Health
 Blue Advantage Resources

PROVIDER Resource Center

An efficient tool to support you in managing your patients' health.
[Go Here »](#)

myNotifications

[Appeals »](#)
You have 0 new messages and 0 open requests.

[Claims Inquiry »](#)
You have 0 new messages and 0 open requests.

[Contact Blue »](#)
You have 0 new messages.

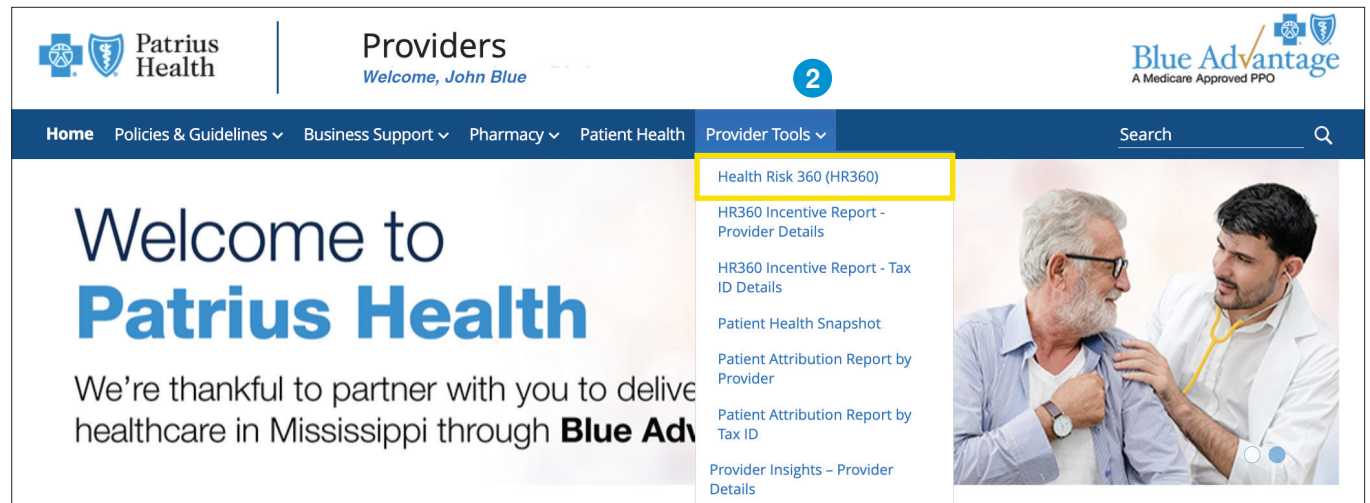
[Information Update »](#)

Search [Help](#)

Medical Policy
 Coding Policy
 News
 FAQ



Scan this code for HR360 details or visit our [HR360 webpage](#) on the Patrius Health website.



Patrius Health

Providers
Welcome, John Blue

Blue Advantage
A Medicare Approved PPO

Home Policies & Guidelines Business Support Pharmacy Patient Health **Provider Tools** Search

Health Risk 360 (HR360)

HR360 Incentive Report - Provider Details

HR360 Incentive Report - Tax ID Details

Patient Health Snapshot

Patient Attribution Report by Provider

Patient Attribution Report by Tax ID

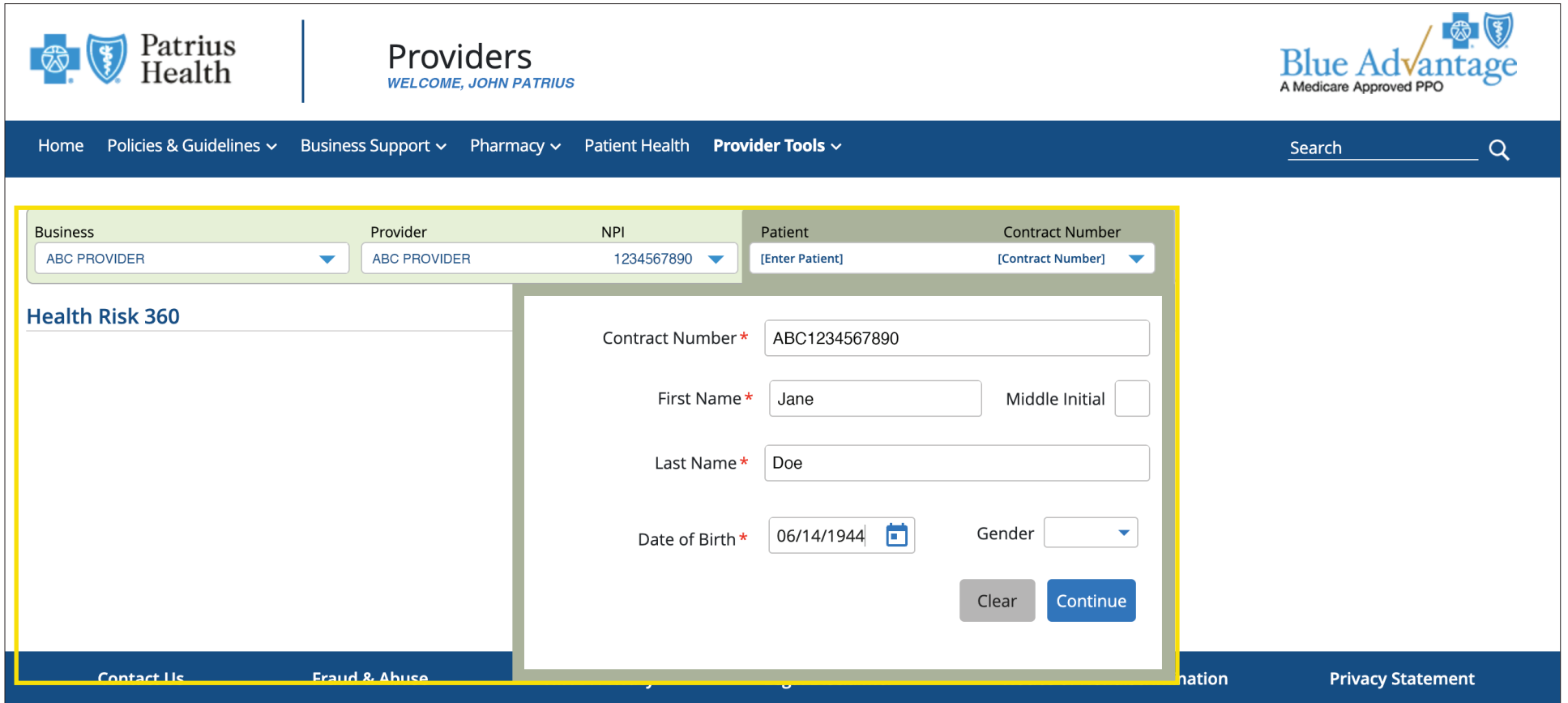
Provider Insights - Provider Details

Welcome to **Patrius Health**

We're thankful to partner with you to deliver healthcare in Mississippi through **Blue Adv**

AutoHR360: Confirm Patient and Provider Details

After you click the HR360 link under Provider Tools, select the business and the provider using the drop-down menus. Next, enter your patient's identifying information and click "Continue."



The screenshot shows the 'Providers' section of the AutoHR360 web application. The header includes the Patrius Health logo, the text 'Providers WELCOME, JOHN PATRIUS', and the Blue Advantage logo (A Medicare Approved PPO). A navigation bar contains links for Home, Policies & Guidelines, Business Support, Pharmacy, Patient Health, and Provider Tools. A search bar is located on the right. The main content area features a form with the following fields:


- Business:** ABC PROVIDER (dropdown)
- Provider:** ABC PROVIDER (dropdown)
- NPI:** 1234567890 (dropdown)
- Patient:** [Enter Patient] (text input)
- Contract Number:** [Contract Number] (dropdown)


The form also includes a 'Health Risk 360' section on the left. The patient information fields are:

- Contract Number *:** ABC1234567890
- First Name *:** Jane
- Middle Initial:** (empty)
- Last Name *:** Doe
- Date of Birth *:** 06/14/1944 (with calendar icon)
- Gender:** (dropdown)

Buttons for 'Clear' and 'Continue' are located at the bottom right of the form. The footer contains links for Contact Us, Fraud & Abuse, and Privacy Statement.

After confirming the business, provider and patient details, click "Accept" to go to the AutoHR360 application.

 **Providers**
WELCOME, JOHN PATRIUS

 Blue Advantage
A Medicare Approved PPO

[Home](#) [Policies & Guidelines](#) [Business Support](#) [Pharmacy](#) [Patient Health](#) **[Provider Tools](#)**

Business	Provider	NPI	Patient	Contract Number
ABC PROVIDER	ABC PROVIDER	1234567890	JANE DOE	ABC1234567890

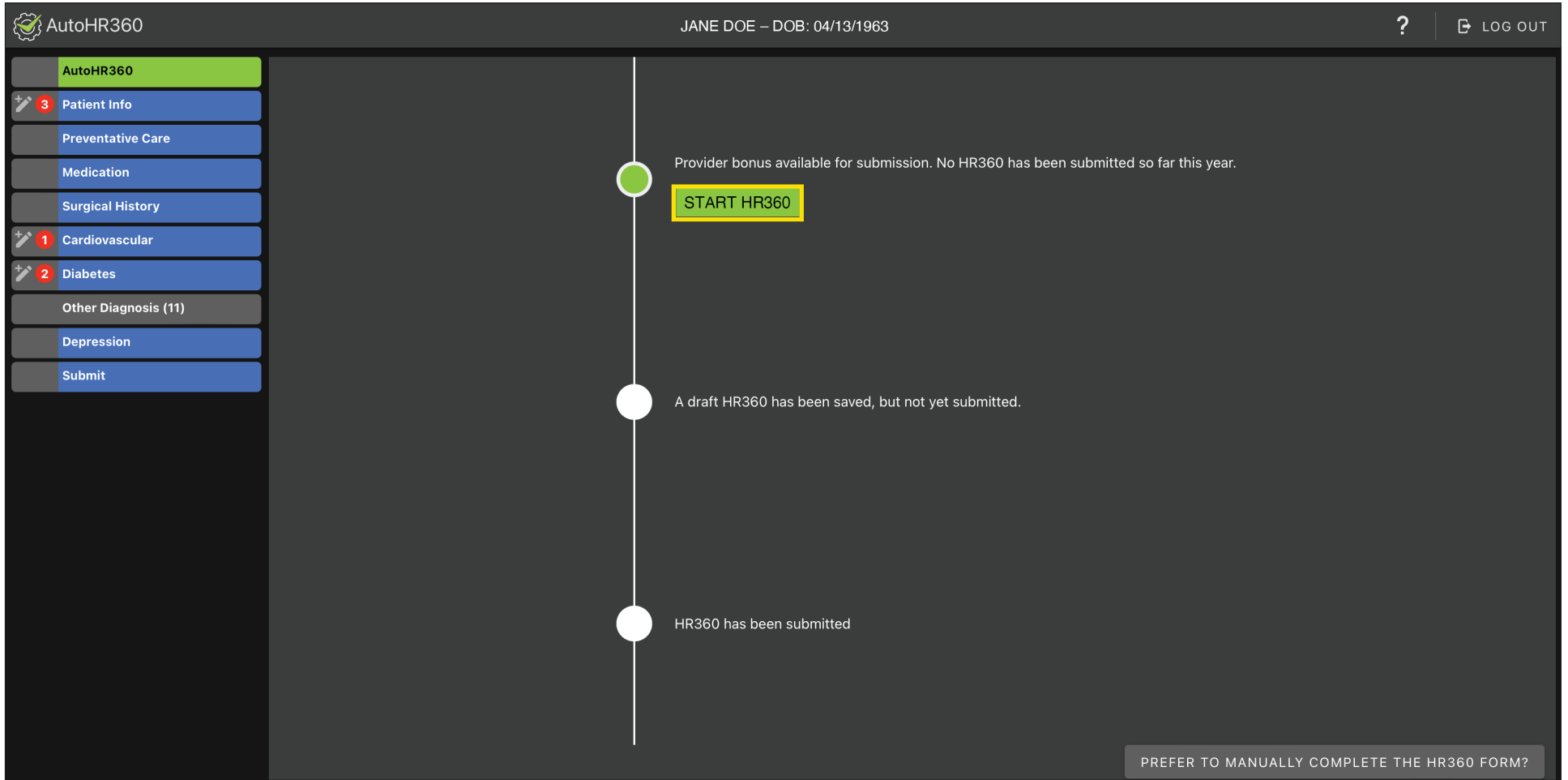
Health Risk 360

Health Risk 360 will open in a new window. Please make sure your browser is set to allow pop ups from Patrius Health.

You are about to leave Patrius Health website and go to a website operated by a third-party vendor. This company is our business associate and has agreed to follow Patrius Health privacy and security policies regarding the confidentiality and security of protected health information.

[Accept](#)

Select "Start HR360" to begin.



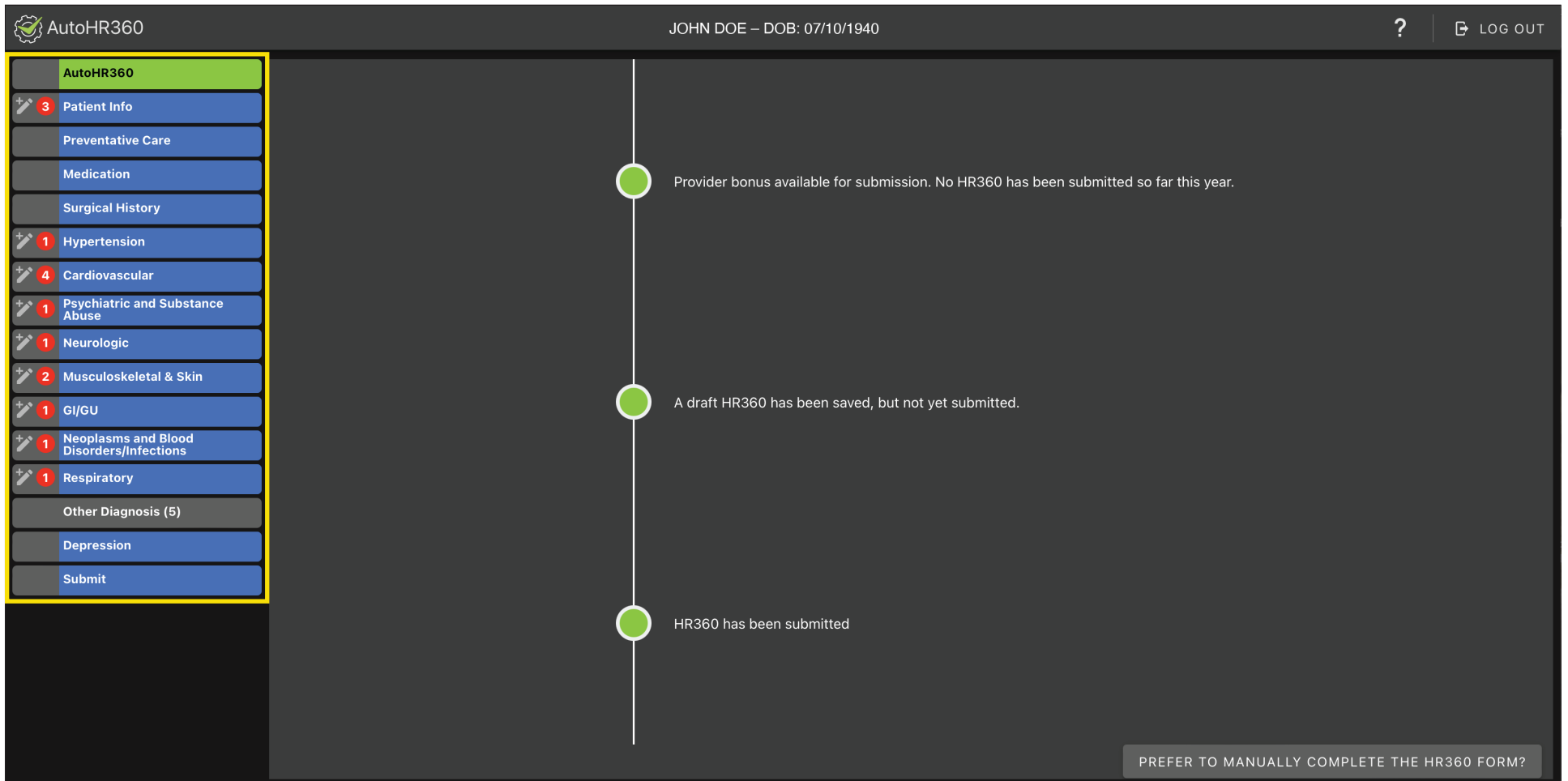
The screenshot displays the AutoHR360 user interface. At the top left, the application name "AutoHR360" is shown next to a gear icon. The top right corner displays the user's name "JANE DOE" and date of birth "DOB: 04/13/1963", along with a help icon and a "LOG OUT" button. A vertical progress bar on the left side of the main content area indicates the current step in the process. The progress bar consists of three circles: the top one is green and filled, the middle one is white with a black outline, and the bottom one is white with a black outline. To the right of the progress bar, the text "Provider bonus available for submission. No HR360 has been submitted so far this year." is displayed. Below this text is a yellow button labeled "START HR360". Further down the progress bar, the text "A draft HR360 has been saved, but not yet submitted." is shown. At the bottom of the progress bar, the text "HR360 has been submitted" is displayed. In the bottom right corner of the interface, there is a button labeled "PREFER TO MANUALLY COMPLETE THE HR360 FORM?". The left sidebar contains a list of menu items: "AutoHR360" (highlighted in green), "Patient Info" (with a red '3' icon), "Preventative Care", "Medication", "Surgical History", "Cardiovascular" (with a red '1' icon), "Diabetes" (with a red '2' icon), "Other Diagnosis (11)", "Depression", and "Submit".

AutoHR360: Tips for Completing the AutoHR360

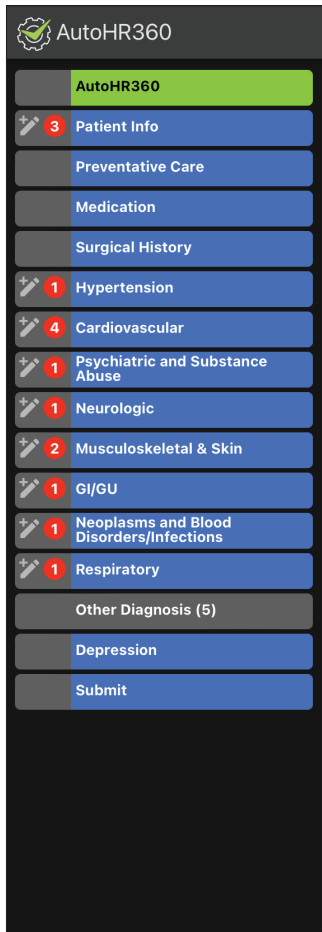
The left side of the AutoHR360 shows tabs for the sections of the assessment.

You must review every section and provide all known information available for your patient.

The number of tabs that appear will vary for each of your patients. The tabs you see on the left side are based on known conditions of your patient.

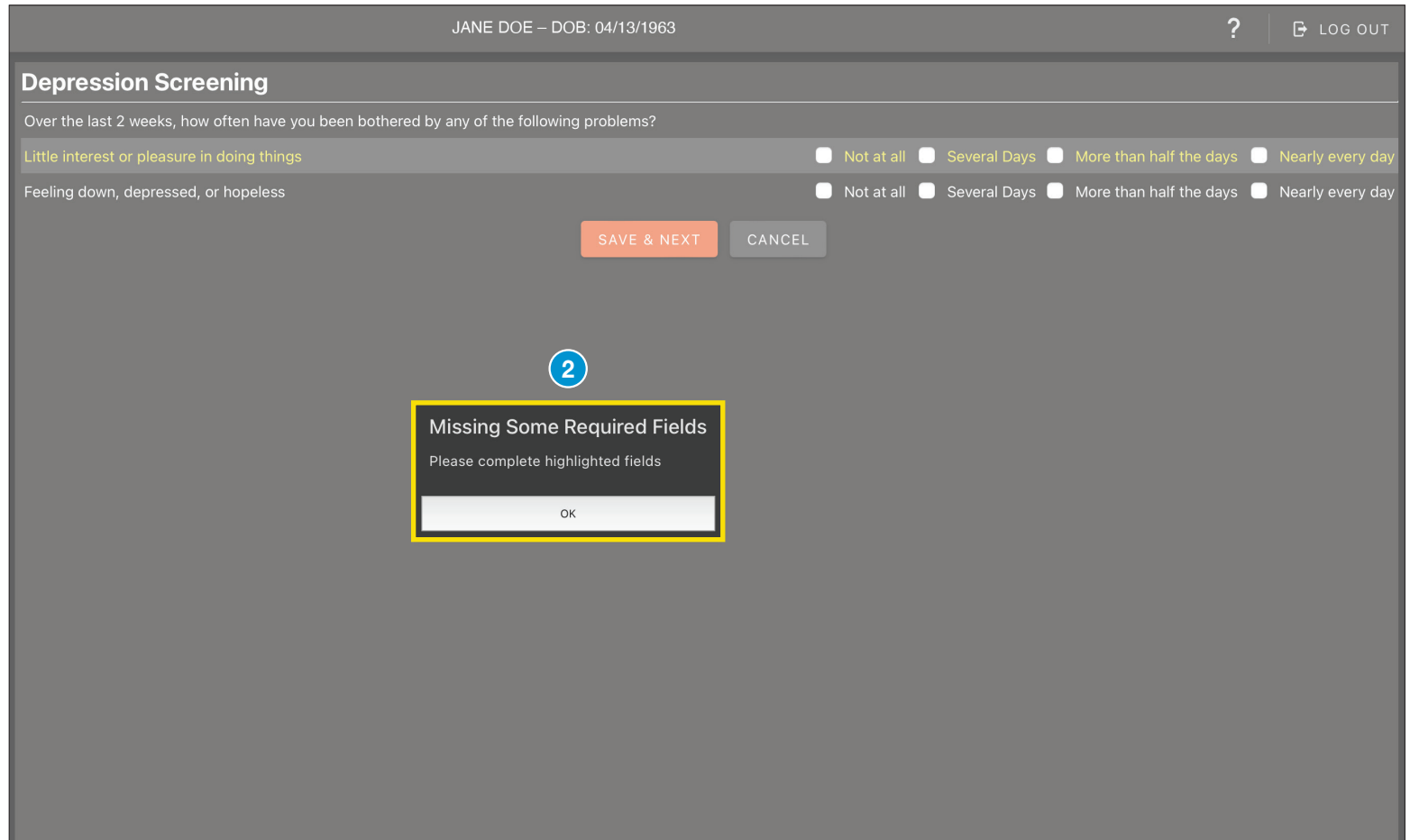


The screenshot displays the AutoHR360 interface for a patient named JOHN DOE (DOB: 07/10/1940). On the left, a navigation menu lists various assessment sections, with the 'AutoHR360' tab highlighted in green. The menu items include: Patient Info (3), Preventative Care, Medication, Surgical History, Hypertension (1), Cardiovascular (4), Psychiatric and Substance Abuse (1), Neurologic (1), Musculoskeletal & Skin (2), GI/GU (1), Neoplasms and Blood Disorders/Infections (1), Respiratory (1), Other Diagnosis (5), Depression, and Submit. On the right, a vertical progress indicator shows three green circles. The first circle is accompanied by the text: 'Provider bonus available for submission. No HR360 has been submitted so far this year.' The second circle is accompanied by: 'A draft HR360 has been saved, but not yet submitted.' The third circle is accompanied by: 'HR360 has been submitted'. A button at the bottom right reads: 'PREFER TO MANUALLY COMPLETE THE HR360 FORM?'.



AutoHR360

- AutoHR360
- 3 Patient Info
- Preventative Care
- Medication
- Surgical History
- 1 Hypertension
- 4 Cardiovascular
- 1 Psychiatric and Substance Abuse
- 1 Neurologic
- 2 Musculoskeletal & Skin
- 1 GI/GU
- 1 Neoplasms and Blood Disorders/Infections
- 1 Respiratory
- Other Diagnosis (5)
- Depression
- Submit



JANE DOE – DOB: 04/13/1963 ? LOG OUT

Depression Screening

Over the last 2 weeks, how often have you been bothered by any of the following problems?

Little interest or pleasure in doing things Not at all Several Days More than half the days Nearly every day

Feeling down, depressed, or hopeless Not at all Several Days More than half the days Nearly every day

SAVE & NEXT CANCEL

2

Missing Some Required Fields
Please complete highlighted fields

OK

1 Red numbers next to icons indicate sections with pre-populated fields based on claims data. It is important to review pre-populated data and confirm all information is correct. Depending on your responses, you may need to input additional details to support the condition selection.

2 Be sure to complete all sections on each tab or you will not be able to continue to the next tab. For example, some lines require you to check a box before advancing.

AutoHR360 JANE DOE – DOB: 04/13/1963 ? LOG OUT

Patient Info 1

3 Patient Info

Preventative Care

Medication

Surgical History

1 Cardiovascular

2 Diabetes

Other Diagnosis (11)

Depression

Submit

Patient Name: JANE DOE

DOB: 04/13/1963

Contract No: ABC1234567890

*PCP: John Patrius

*DOS: 12/19/2023

Was this DOS a telehealth visit? (Note: Telehealth visits must include audio and video. If audio only, do not submit)

BP#1 120 / 80 3

Height 5 ft 5 in

Weight(lbs): 150

*BMI: 25.0

Is this patient obese? No

SAVE & NEXT CANCEL

- 1 Enter information on each line.
Note: The green icons next to the data fields indicate pre-populated information, which corresponds to the red number next to the “Patient Info” tab. Confirm this pre-populated information is correct.
- 2 Click “Save & Next” to continue.
- 3 **Quick Tip:** If the blood pressure reading is out of range, a new set of boxes will appear that allows you to submit an updated reading.

AutoHR360 1 JANE DOE – DOB: 04/13/1963 ? LOG OUT

AutoHR360

- 3 Patient Info
- Preventative Care**
- Medication
- Surgical History
- 1 Cardiovascular
- 2 Diabetes
- Other Diagnosis (11)
- Depression
- Submit

Preventative Care

Mammogram Date (if known) 12/19/2023

Vaccines:

Pneumonia Patient Refused

Flu Date (if known) 12/19/2023 Patient Refused

COVID-19 (Most Recent): Patient Refused

Bone Density / DEXA Date (if known) 12/19/2023

Fracture in Last 6 mos? Date (if known) 12/19/2023

Colon Cancer:

Colonoscopy Date (if known) 2022

Flex Sig

FitDNA

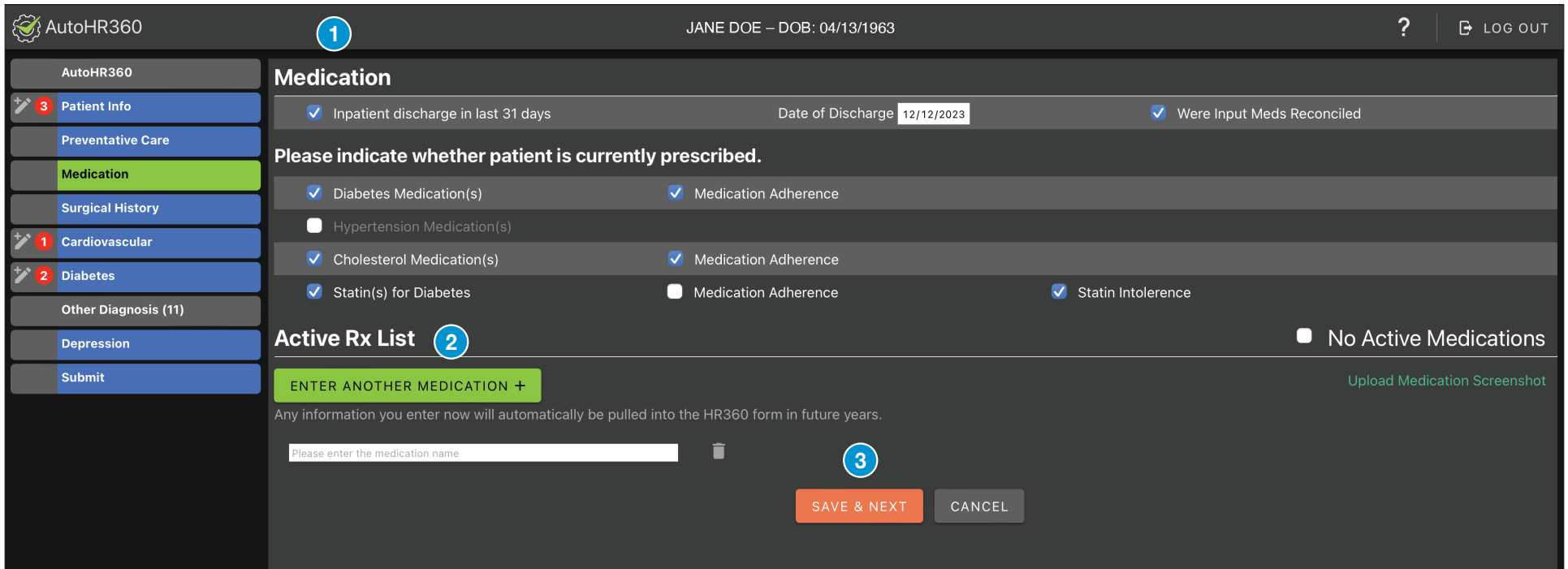
FOBT / gFOBT / FIT

2

SAVE & NEXT CANCEL

1 Enter known patient details for each line. You may need to enter the date of service if a box is checked. For some selections, only entering a year is required if it asks you for the date of a procedure.

2 Click “Save & Next” to continue.



AutoHR360 1 JANE DOE – DOB: 04/13/1963 ? LOG OUT

AutoHR360

3 Patient Info

Preventative Care

Medication

Surgical History

1 Cardiovascular

2 Diabetes

Other Diagnosis (11)

Depression

Submit

Medication

Inpatient discharge in last 31 days Date of Discharge 12/12/2023 Were Input Meds Reconciled

Please indicate whether patient is currently prescribed.

Diabetes Medication(s) Medication Adherence

Hypertension Medication(s)

Cholesterol Medication(s) Medication Adherence

Statin(s) for Diabetes Medication Adherence Statin Intolerance

Active Rx List 2

No Active Medications

ENTER ANOTHER MEDICATION + [Upload Medication Screenshot](#)

Any information you enter now will automatically be pulled into the HR360 form in future years.

Please enter the medication name 3

SAVE & NEXT CANCEL

- 1 Review the information on this page and make any necessary updates.
- 2 Enter your patient's medication information. If listing multiple medications under "Active Rx List," click the green box to input each medication. You can also click "Upload Medication Screenshot" (highlighted below) to submit an image from your EMR showing the patient's medications.
- 3 Click "Save & Next" to continue.

AutoHR360 1 JANE DOE – DOB: 04/13/1963 ? LOG OUT

Surgical History Reviewed and Not Applicable

- Organ Transplant(s)
- Mastectomy
- CABG
- PTCA
- AICD
- Colostomy
- Total Colectomy
- Pacemaker DOS 2023

Other Ostomy

- Cystostomy
- Nephrostomy
- Tracheostomy
- Appendico-Vesicostomy
- Cutaneous-Vesicostomy
- Enterostomy
- Esophagostomy
- Gastrostomy DOS 2022
- Ileostomy
- Other

2 SAVE & NEXT CANCEL

1 Enter details about your patient's surgical history. As mentioned previously, you may need to only enter a year when asked for a procedure's date of service. If there is no surgical history, check the box at the top of the page that states "Reviewed and Not Applicable."

2 Click "Save & Next" to continue.

AutoHR360 1 JANE DOE – DOB: 04/13/1963 ? LOG OUT

Cardiovascular Reviewed and Not Applicable

- Aneurysm
- Ecstasia
- Atrial Fibrillation
- Atrial Flutter
- Angina
- Ischemic Chest Pain
- Atherosclerosis
- Atherosclerosis of Upper Extremity
- Atherosclerosis of Lower Extremity
- H/O CVA
- Heart Failure
- Cardiomyopathy
- Myocardial Infraction
- DVT Acute Chronic Upper Lower Upper and Lower Rx Monitor Counsel Refer to Specialist
- PAD /PVD
- Chronic Pulmonary Embolism
- Other Cardiovascular Condition

2

1 Enter patient details for each line. In this example, DVT is pre-populated (as indicated by the green icon). Confirm all information and **be sure to select appropriate treatment for any chosen conditions**. Also, select any new conditions that are true for your patient.

2 Click “Save & Next” to continue.

AutoHR360 1 JANE DOE – DOB: 04/13/1963 ? LOG OUT

AutoHR360

- 3 Patient Info
- Preventative Care
- Medication
- Surgical History
- 1 Cardiovascular
- 2 Diabetes**
- Other Diagnosis (11)
- Depression
- Submit

Diabetes

Diabetes Mellitus Type Reviewed and Not Applicable

Rx Monitor Counsel Refer to Specialist

DM with Complications DM without Complications

Diabetes Testing

Hemoglobin A1C DOS Result

eGFR

uACR

Dilated Retinal Exam

Diabetes Foot Exam

Neuropathy Present

Ulcer

2

1 Review and select each condition applicable to the patient. Be sure to add details as needed for each condition checked (for example, testing results).
Note: For Diabetes Mellitus, be sure to select “DM with Complications” or “DM without Complications.”

2 Click “Save & Next” to continue.

AutoHR360
JANE DOE – DOB: 04/13/1963
LOG OUT

- AutoHR360
- 3** Patient Info
- Preventative Care
- Medication
- Surgical History
- 1** Cardiovascular
- 2** Diabetes
- Other Diagnosis (11)
- Depression
- Submit

1
2 SAVE & NEXT

Select All As Reviewed and Not Applicable

^ Hypertension: (e.g., Hypertension w/ CKD, Hypertension w/ Heart Failure) Reviewed and NA

- Essential Hypertension
- Hypertension w/ CKD *Stage: Stage 1: Normal or High GFR (GFR > 90 mL/min) With Heart Failure? Yes No Rx Monitor Counsel Refer to Specialist
- Hypertension with Heart Failure
- Portal Hypertension
- Pulmonary Hypertension
- Venous Hypertension with Ulcer, Chronic
- Hypertension with Other Complications

^ Nutritional/Metabolic: (e.g., Cachexia, Malnutrition, Hyperlipidemia) Reviewed and NA

^ Ophthalmic: (e.g., Blindness, Macular Degeneration) Reviewed and NA

^ Renal: (e.g., CKD, ESRD, Transplant Status) Reviewed and NA

^ Psychiatric & Substance Abuse: (e.g., Major Depressive Disorder, Substance Abuse Disorder) Reviewed and NA

^ Dementia: (e.g., Alzheimer's Disease, Vascular Dementia) Reviewed and NA

^ Neurologic: (e.g., ALS, MS, Parkinson's Disease) Reviewed and NA

1 Review other conditions for your patient and select any that are applicable. **Remember to confirm a treatment plan for every selected condition. Also, review each of the pre-populated conditions with the patient** and check “Reviewed and NA” for any that are not applicable.

2 Click “Save & Next” to continue.

AutoHR360 JANE DOE – DOB: 04/13/1963 ? LOG OUT

1

Depression Screening

Over the last 2 weeks, how often have you been bothered by any of the following problems?

Little interest or pleasure in doing things Not at all Several Days More than half the days Nearly every day

Feeling down, depressed, or hopeless Not at all Several Days More than half the days Nearly every day

2

SAVE & NEXT CANCEL

AutoHR360 navigation menu:

- AutoHR360
- 3 Patient Info
- Preventative Care
- Medication
- Surgical History
- 1 Cardiovascular
- 2 Diabetes
- Other Diagnosis (11)
- Depression
- Submit

1 In this section, indicate if your patient has expressed any issues with depression in the past two weeks.

2 Click “Save & Next” to continue.

AutoHR360
JANE DOE – DOB: 04/13/1963
LOG OUT

AutoHR360

- 3 Patient Info
- Preventative Care
- Medication
- Surgical History
- 1 Cardiovascular
- 2 Diabetes
- Other Diagnosis (11)
- Depression
- Submit

Submit

Health Outcomes Per Patient Per Caregiver

H/O Falls Yes No Afraid of falls? Yes No

Assistive Device Dependence Cane Walker Wheelchair Unspecified / unknown

Fall Risk Counseled how to prevent falls or improve balance Yes No

Advance Directive Yes No Counseled Pain (0-10): Explanation

Blue Advantage Care Rx Assistance PharmD review for formulary alternatives Patient Education CAD CHF COPD Diabetes MI Other

Coordination/Management Referral

Social Concerns Transportation Food Insecurity Isolation Other

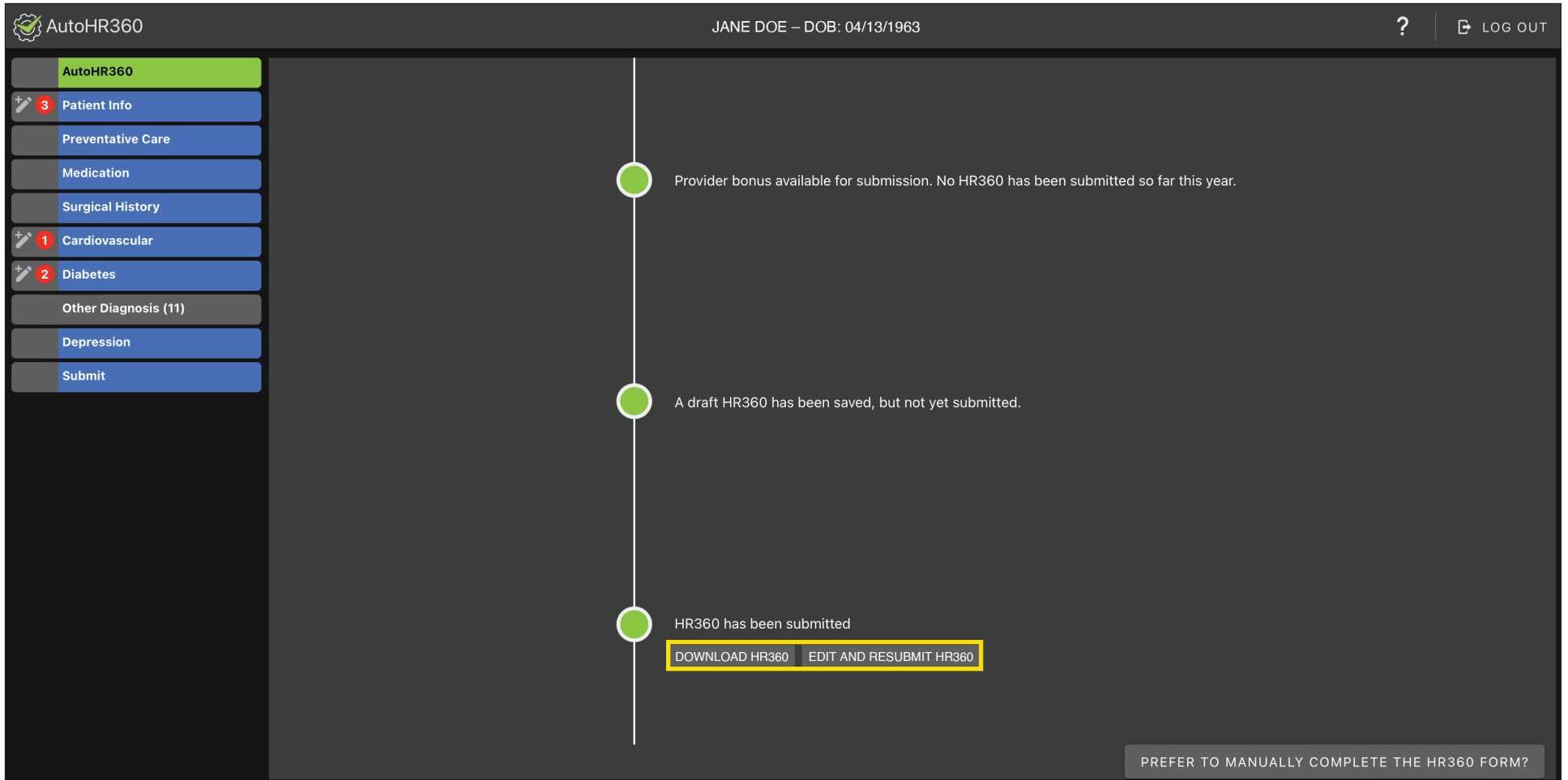
I have reviewed and recommend the age and gender specific screenings and care plans with my patient. All diagnoses assessed herein affect the care, treatment, or management of my patient.

Submitting Provider
JOHN PATRIUS (1234567890) ▼

2
SAVE
CANCEL
SAVE AND SUBMIT

- 1 The “Submit” section is the final tab in the AutoHR360. Enter all known patient data and confirm the submitting provider’s name at the bottom is accurate. There is a drop-down arrow that allows you to select another provider from the same Tax ID.
- 2 When you are ready, click “Save” first and then “Save and Submit.”

On the main tab, you can see that the HR360 has been submitted for your patient. You can download the completed HR360 to your EMR or computer. You also have an option to edit and resubmit the HR360.



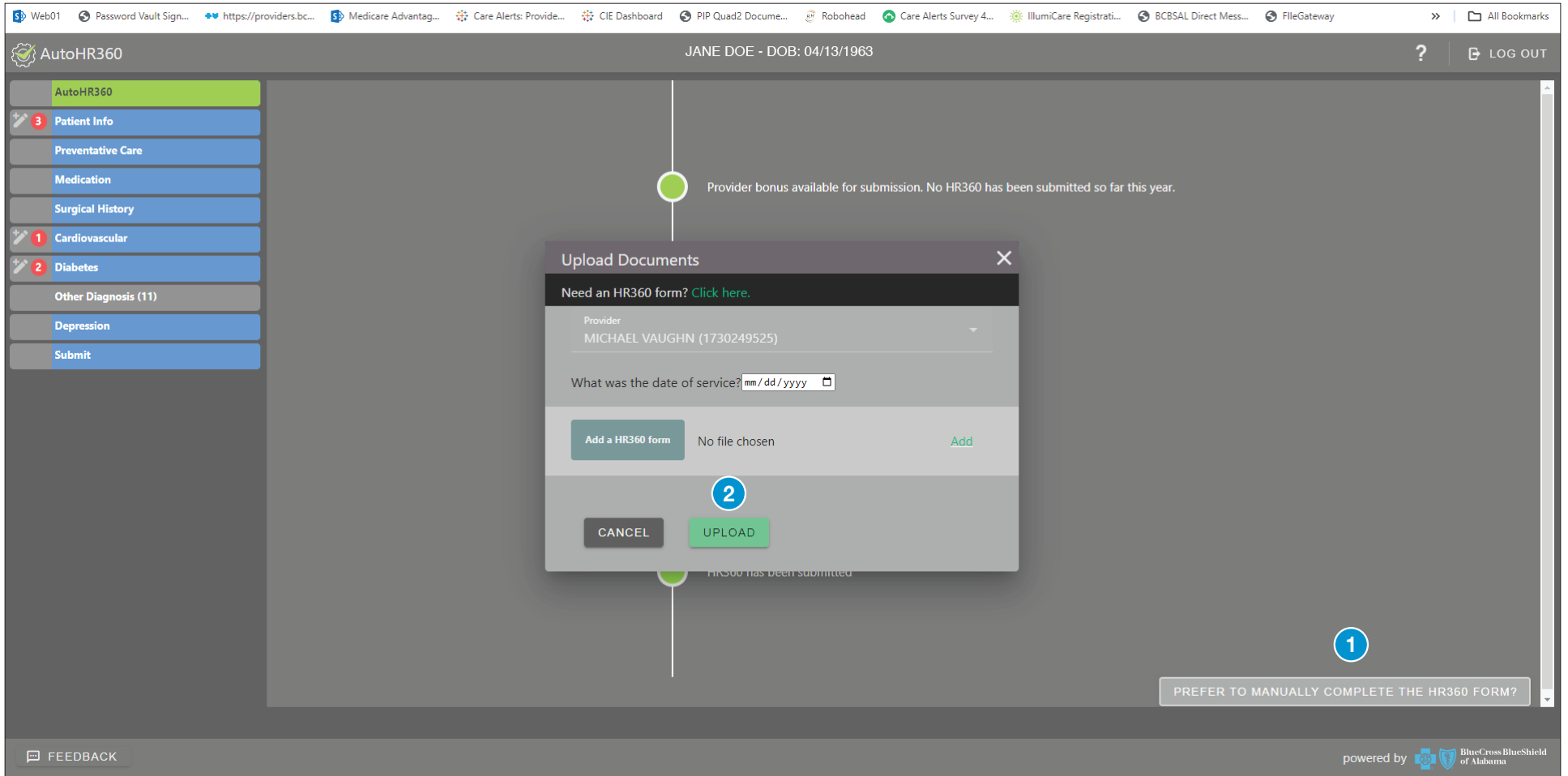
The screenshot displays the AutoHR360 interface for patient JANE DOE (DOB: 04/13/1963). The interface includes a sidebar with navigation options: AutoHR360, Patient Info (3), Preventative Care, Medication, Surgical History, Cardiovascular (1), Diabetes (2), Other Diagnosis (11), Depression, and Submit. The main content area features a vertical timeline with three steps: 1. 'Provider bonus available for submission. No HR360 has been submitted so far this year.' 2. 'A draft HR360 has been saved, but not yet submitted.' 3. 'HR360 has been submitted', which includes buttons for 'DOWNLOAD HR360' and 'EDIT AND RESUBMIT HR360'. A 'LOG OUT' link is visible in the top right corner, and a footer option asks 'PREFER TO MANUALLY COMPLETE THE HR360 FORM?'.

AutoHR360: Pause and Resume AutoHR360

If you need to pause work on the assessment, you can save your progress at any time and continue the AutoHR360 by clicking “Resume HR360” on the main tab.



The screenshot displays the AutoHR360 interface for user JANE DOE (DOB: 04/13/1963). The interface features a dark sidebar on the left with a menu of assessment categories: AutoHR360 (highlighted in green), Patient Info (3 items), Preventative Care, Medication, Surgical History, Cardiovascular (1 item), Diabetes (2 items), Other Diagnosis (11), Depression, and Submit. The main content area shows a vertical progress line with three circular markers. The top marker is green and accompanied by the text: "Provider bonus available for submission. No HR360 has been submitted so far this year." The middle marker is also green and is highlighted with a yellow rectangular box; it is accompanied by the text: "A draft HR360 has been saved, but not yet submitted." Below this text is a button labeled "RESUME HR360". The bottom marker is white and accompanied by the text: "HR360 has been submitted". In the bottom right corner of the interface, there is a button labeled "PREFER TO MANUALLY COMPLETE THE HR360 FORM?".



The screenshot shows the AutoHR360 web application interface. The top navigation bar includes the user name "JANE DOE - DOB: 04/13/1963" and a "LOG OUT" button. A left sidebar contains a menu with items: AutoHR360, Patient Info (3), Preventative Care, Medication, Surgical History, Cardiovascular (1), Diabetes (2), Other Diagnosis (11), Depression, and Submit. The main content area displays a message: "Provider bonus available for submission. No HR360 has been submitted so far this year." An "Upload Documents" modal window is open, prompting the user to upload an HR360 form. The modal includes a dropdown menu for the provider (MICHAEL VAUGHN (1730249525)), a date of service field (mm/dd/yyyy), and an "Add a HR360 form" button. Below the modal, a "PREFER TO MANUALLY COMPLETE THE HR360 FORM?" button is visible. The interface is powered by BlueCross BlueShield of Alabama.

1 If you prefer, you can manually fill out an HR360 form and upload the completed assessment by clicking the button at the bottom right corner of the main tab. If you are using a preapproved HR360 template, use this upload process. Confirm the provider's name and attach the completed form.

2 Click "Upload" to submit.