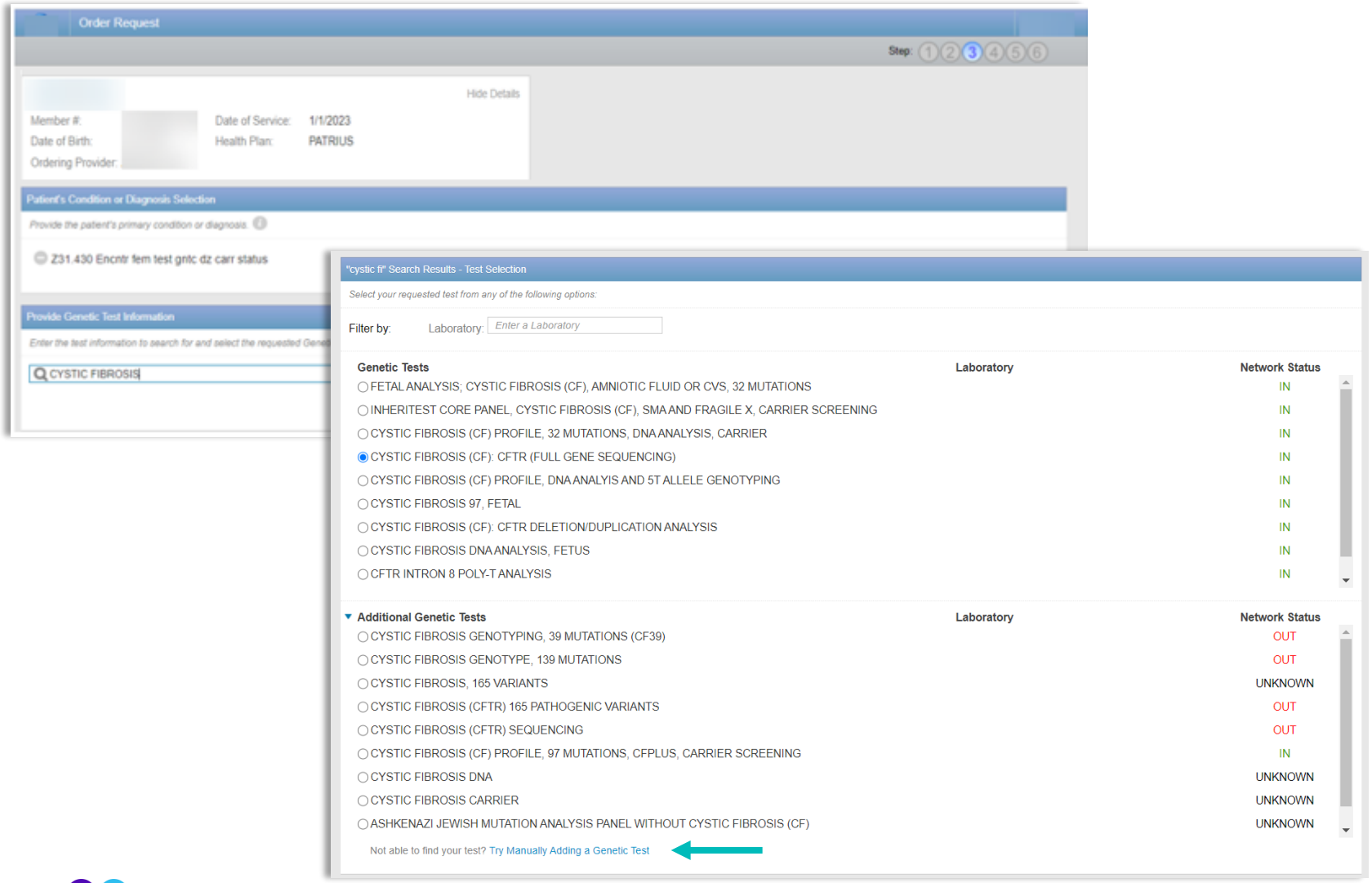
Carelon Portal Demonstration Genetic Testing Clinical Entry

Note: Carelon Medical Benefits Management maintains the confidentiality of all protected health information. All data displayed is fictional and any resemblance to real persons is purely coincidental.

March 2023

Patient diagnosis and search for test



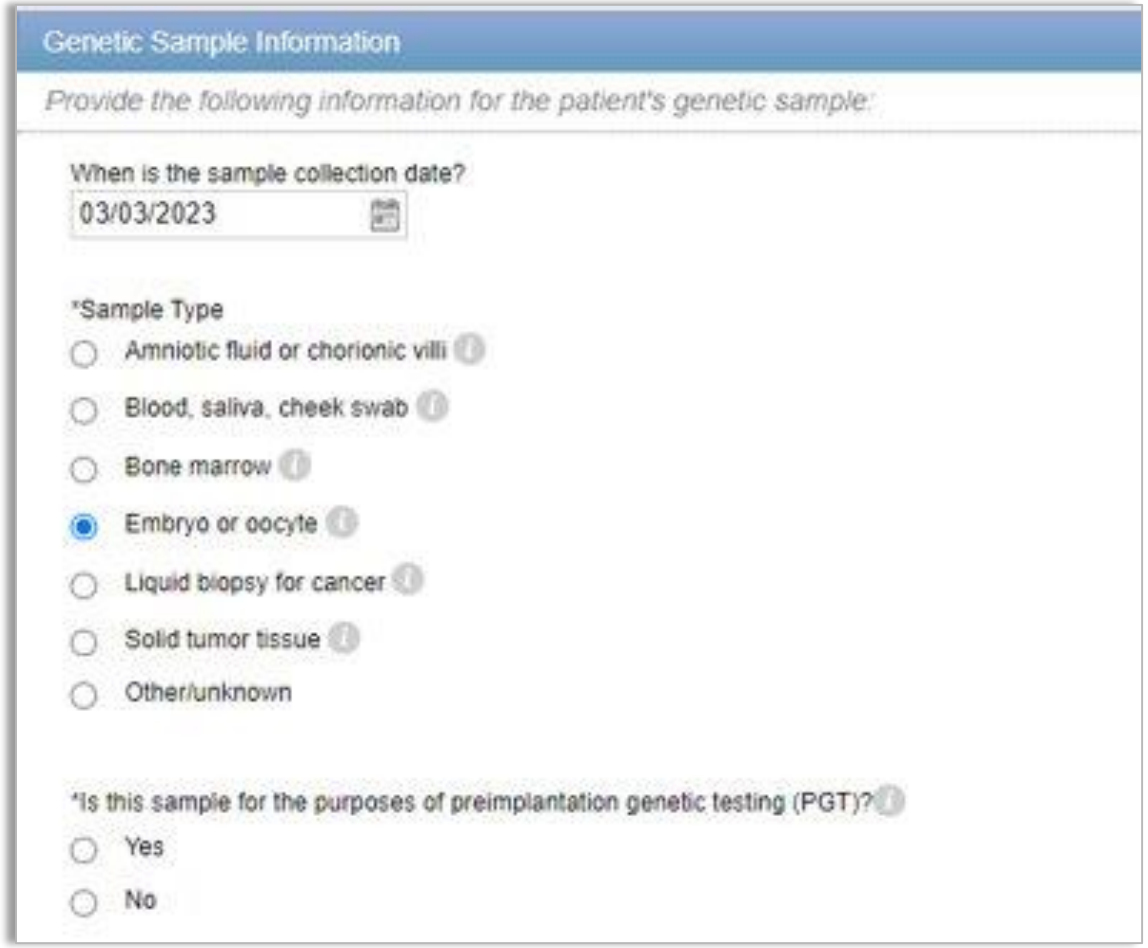
Enter the primary ICD-10 diagnosis code for the patient.

Search for the genetic test you would like to request.

You can search by the name of the test or key words associated with the test. You may also filter by laboratory.

If you are unable to find a test, you may click on “Manually Add a Genetic Test” and follow the instructions given.

Confirm the sample collection date



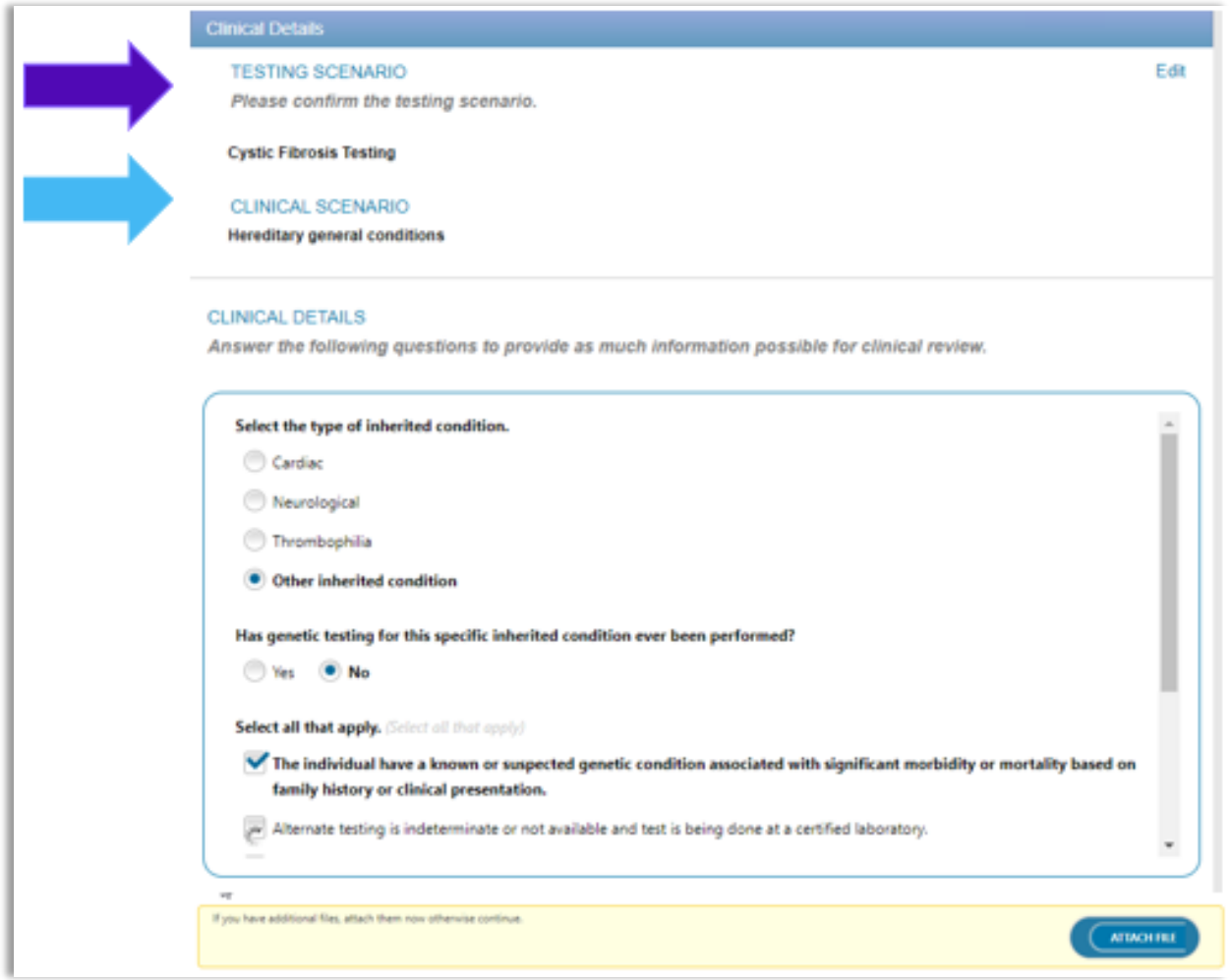
The Sample Collection Date is used to determine the valid authorization period for the request, based on health plan rules.

If the date is not changed, it will default to today's date.

When you select Embryo/Oocyte or Other/Unknown as the Sample Type, you will be asked if the sample is for Preimplantation Genetic Testing.

Select "Continue" to proceed to the next step.

Capture clinical information



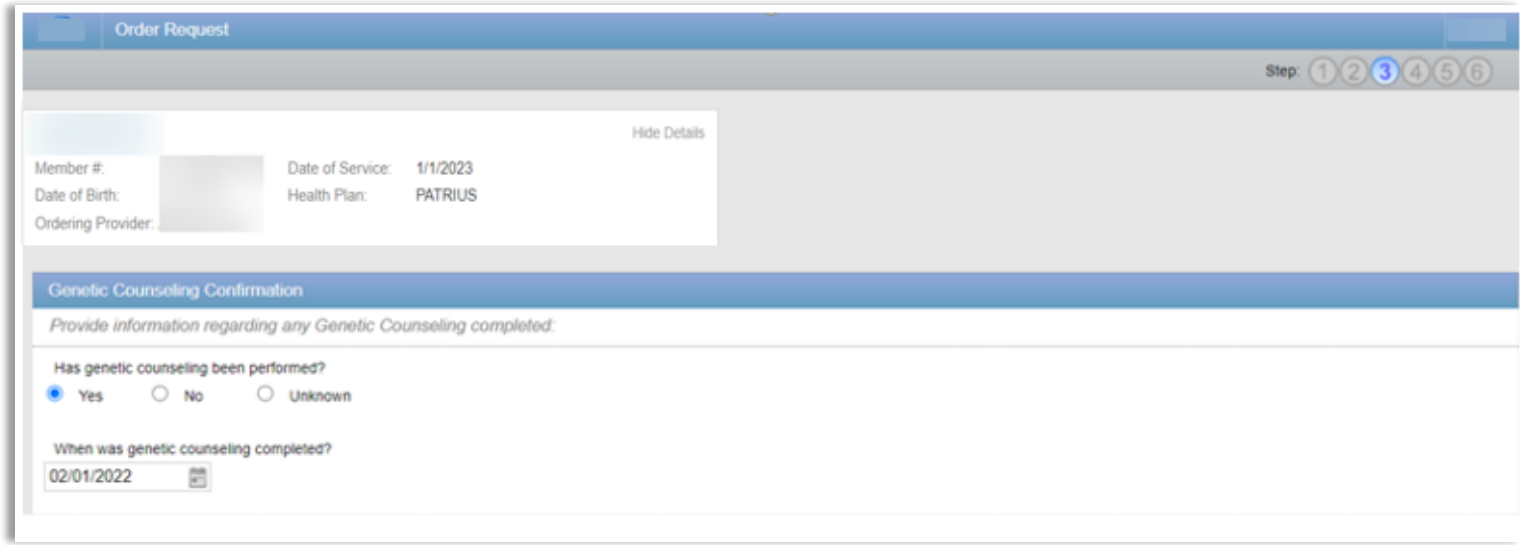
After selecting a test, you will then be asked to select the Testing Scenario, followed by the Clinical Scenario.

You will then answer a series of questions until we have enough information to make a determination.

Any questions about genetic counseling are asked AFTER the clinical questions.

Document upload is available for all requests that do not automatically approve.

Genetic counselor selection



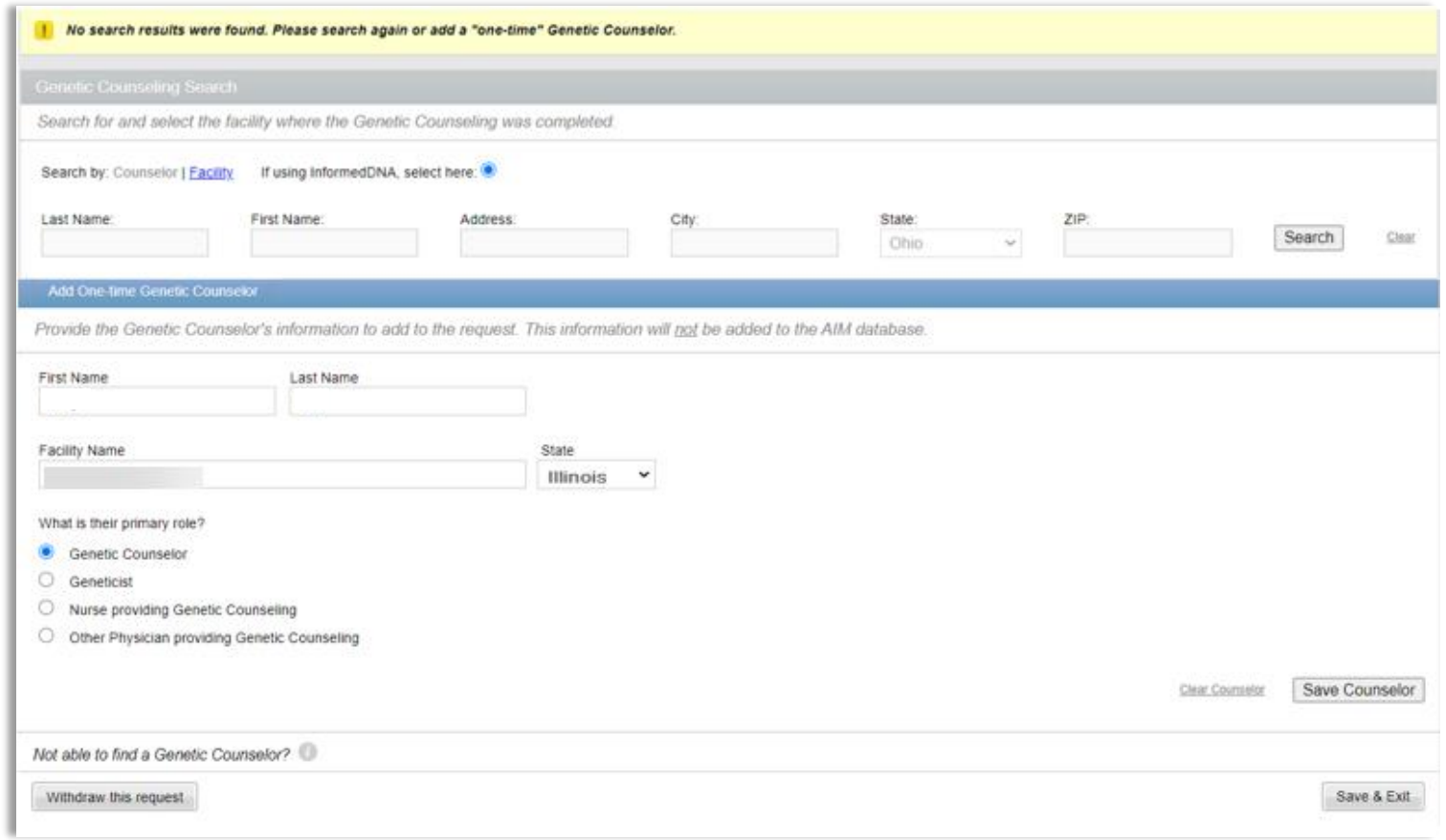
You will automatically skip this step when Genetic Counseling is not recommended for the requested test.

Genetic Counseling is recommended but not required.

If Genetic Counseling is recommended for the test, you will be asked if it has been completed. If Yes is indicated, you'll be asked to enter the counselor's information.

If No or Unknown is indicated, you will be able to continue with the request.

Genetic counselor selection



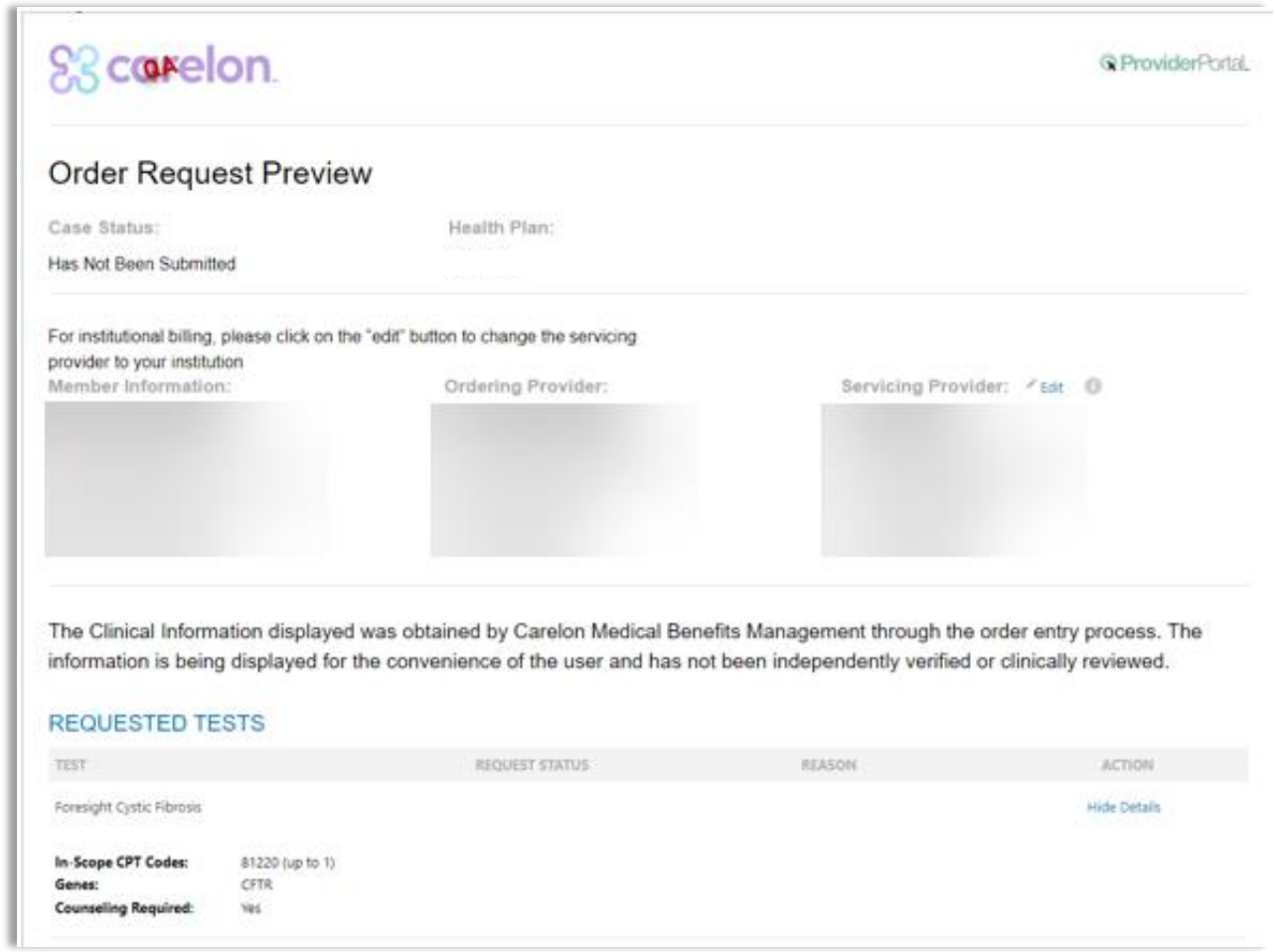
If indicating that genetic counseling has been provided, you will be directed to find the Genetic Counselor.

You will be able to search by counselor name or facility.

If you find the genetic counselor, select their name to continue.

If you are unable to locate the genetic counselor, you can manually add the genetic counselor to proceed.

Order request preview

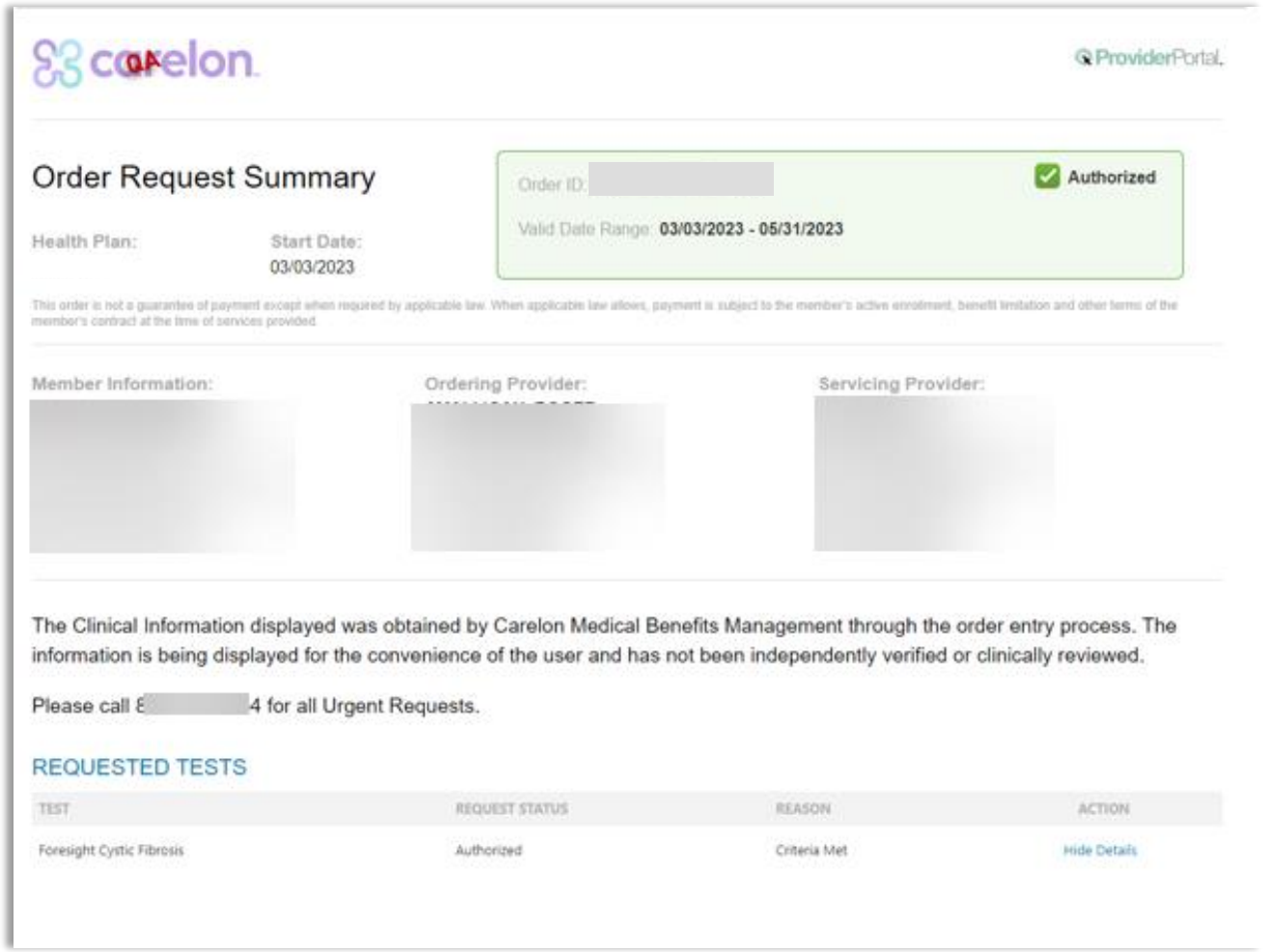


This is a preview of your order prior to submitting the request.

Select "**Submit This Request**" to proceed.

After selecting the "**Submit This Request**" button, you will be able to provide additional information, if necessary.

Order request summary

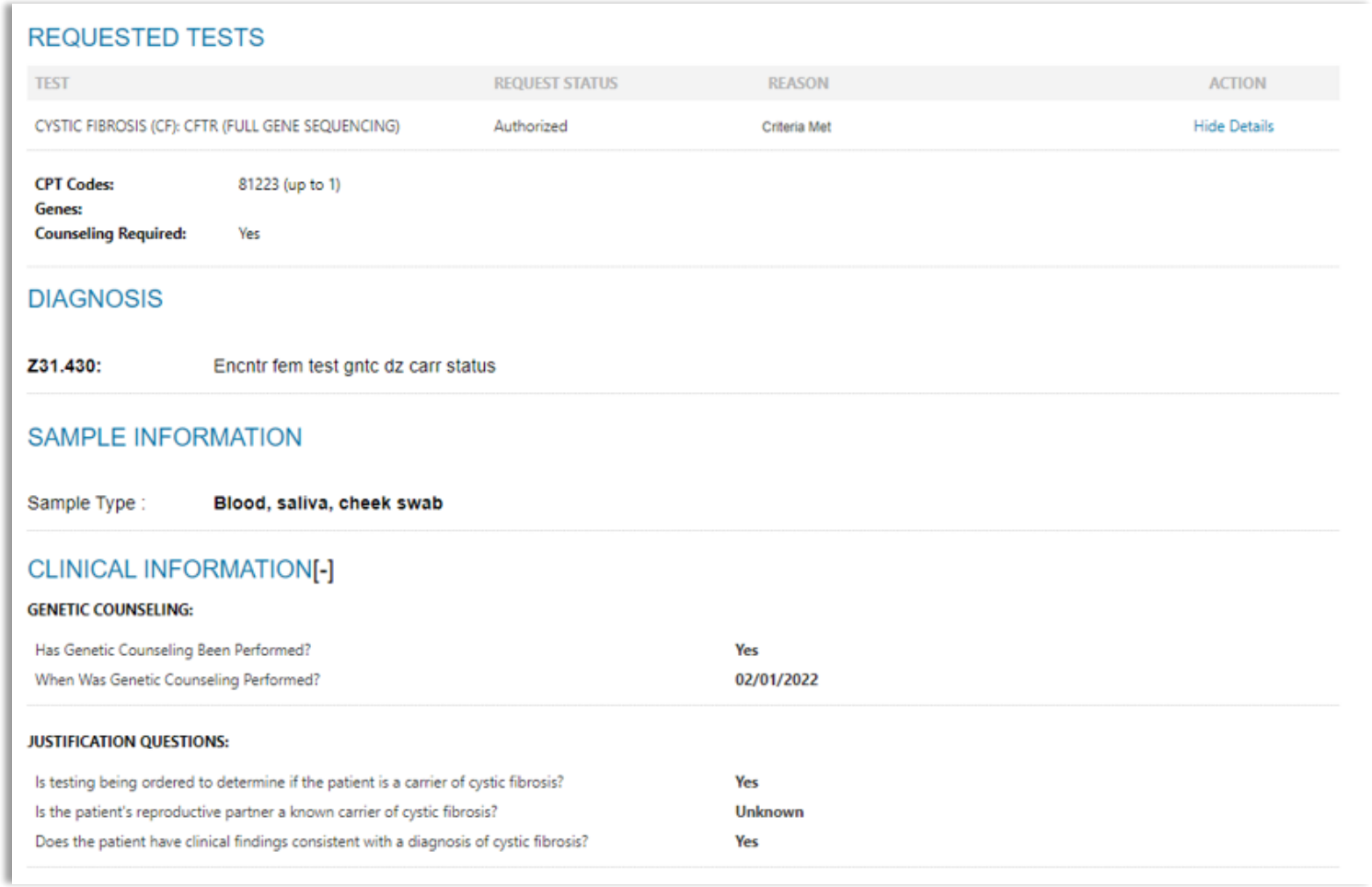


Once the order request has been submitted, the Order Request Summary will display.

An Order ID, Valid Preauthorization timeframe, and Request Status will be displayed on the summary page within a green box.

The end user may select to "**Print**" or "**Save as PDF**" to include in the patient's chart.

Order request summary



REQUESTED TESTS

TEST	REQUEST STATUS	REASON	ACTION
CYSTIC FIBROSIS (CF): CFTR (FULL GENE SEQUENCING)	Authorized	Criteria Met	Hide Details

CPT Codes: 81223 (up to 1)
Genes:
Counseling Required: Yes

DIAGNOSIS

Z31.430: Encntr fem test gntc dz carr status

SAMPLE INFORMATION

Sample Type : **Blood, saliva, cheek swab**

CLINICAL INFORMATION[-]

GENETIC COUNSELING:

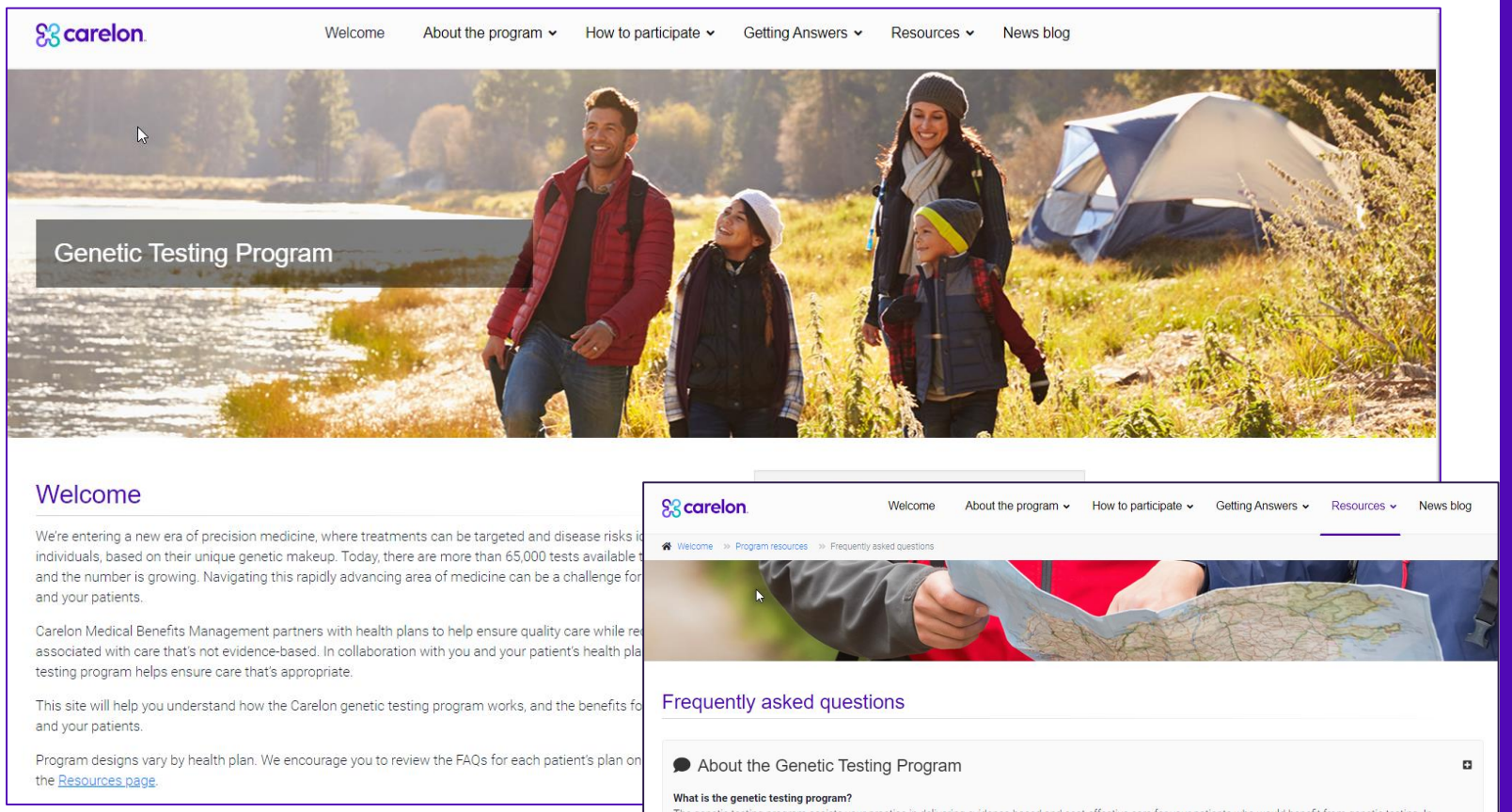
Has Genetic Counseling Been Performed?	**Yes**
When Was Genetic Counseling Performed?	**02/01/2022**

JUSTIFICATION QUESTIONS:

Is testing being ordered to determine if the patient is a carrier of cystic fibrosis?	**Yes**
Is the patient's reproductive partner a known carrier of cystic fibrosis?	**Unknown**
Does the patient have clinical findings consistent with a diagnosis of cystic fibrosis?	**Yes**

The requested test, diagnosis, and clinical information will also display on the Order Request Summary screen.

Genetic testing additional resources



Visit the Patrius Health provider education website to get additional resources from Carelon including:

- Clinical guidelines development process
- *OptiNet* registration for genetic counselors
- Entering an order request
- Order request checklists and FAQs

Carelon Medical Benefits Management, an independent company, is contracted to provide precertification services for Patrius Health, an independent licensee of the Blue Cross and Blue Shield Association.