



Carelon Portal Demonstration Genetic Testing Clinical Entry

Note: Carelon Medical Benefits Management maintains the confidentiality of all protected health information. All data displayed is fictional and any resemblance to real persons is purely coincidental.

March 2023

Patient diagnosis and search for test

Enter the primary ICD-10 diagnosis code for the patient.

Search for the genetic test you would like to request.

You can search by the name of the test or key words associated with the test. You may also filter by laboratory.

If you are unable to find a test, you may click on “Manually Add a Genetic Test” and follow the instructions given.

The screenshot displays the 'Order Request' interface. At the top, there are steps 1 through 6, with step 3 highlighted. Below this, patient information is shown: Member #, Date of Birth, Ordering Provider, Date of Service (1/1/2023), and Health Plan (PATRIUS). The 'Patient's Condition or Diagnosis Selection' section shows a search for 'Z31.430 Encntr fem test gntc dz carr status'. The 'Provide Genetic Test Information' section shows a search for 'CYSTIC FIBROSIS'. A modal window titled '"cystic f" Search Results - Test Selection' is open, showing a list of genetic tests. The tests are organized into 'Genetic Tests' and 'Additional Genetic Tests'. A filter by 'Laboratory' is available. The 'Network Status' column indicates the availability of each test. A red arrow points to the link 'Manually Adding a Genetic Test' at the bottom of the modal.

Genetic Tests	Laboratory	Network Status
<input type="radio"/> FETAL ANALYSIS, CYSTIC FIBROSIS (CF), AMNIOTIC FLUID OR CVS, 32 MUTATIONS		IN
<input type="radio"/> INHERITEST CORE PANEL, CYSTIC FIBROSIS (CF), SMA AND FRAGILE X, CARRIER SCREENING		IN
<input type="radio"/> CYSTIC FIBROSIS (CF) PROFILE, 32 MUTATIONS, DNA ANALYSIS, CARRIER		IN
<input checked="" type="radio"/> CYSTIC FIBROSIS (CF): CFTR (FULL GENE SEQUENCING)		IN
<input type="radio"/> CYSTIC FIBROSIS (CF) PROFILE, DNA ANALYSIS AND 5T ALLELE GENOTYPING		IN
<input type="radio"/> CYSTIC FIBROSIS 97, FETAL		IN
<input type="radio"/> CYSTIC FIBROSIS (CF): CFTR DELETION/DUPLICATION ANALYSIS		IN
<input type="radio"/> CYSTIC FIBROSIS DNA ANALYSIS, FETUS		IN
<input type="radio"/> CFTR INTRON 8 POLY-T ANALYSIS		IN
Additional Genetic Tests		
<input type="radio"/> CYSTIC FIBROSIS GENOTYPING, 39 MUTATIONS (CF39)		OUT
<input type="radio"/> CYSTIC FIBROSIS GENOTYPE, 139 MUTATIONS		OUT
<input type="radio"/> CYSTIC FIBROSIS, 165 VARIANTS		UNKNOWN
<input type="radio"/> CYSTIC FIBROSIS (CFTR) 165 PATHOGENIC VARIANTS		OUT
<input type="radio"/> CYSTIC FIBROSIS (CFTR) SEQUENCING		OUT
<input type="radio"/> CYSTIC FIBROSIS (CF) PROFILE, 97 MUTATIONS, CFPLUS, CARRIER SCREENING		IN
<input type="radio"/> CYSTIC FIBROSIS DNA		UNKNOWN
<input type="radio"/> CYSTIC FIBROSIS CARRIER		UNKNOWN
<input type="radio"/> ASHKENAZI JEWISH MUTATION ANALYSIS PANEL WITHOUT CYSTIC FIBROSIS (CF)		UNKNOWN

Not able to find your test? Try [Manually Adding a Genetic Test](#)



Confirm the sample collection date

Genetic Sample Information

Provide the following information for the patient's genetic sample:

When is the sample collection date?

*Sample Type

- Amniotic fluid or chorionic villi
- Blood, saliva, cheek swab
- Bone marrow
- Embryo or oocyte
- Liquid biopsy for cancer
- Solid tumor tissue
- Other/unknown

*Is this sample for the purposes of preimplantation genetic testing (PGT)?

- Yes
- No

The Sample Collection Date is used to determine the valid authorization period for the request, based on health plan rules.

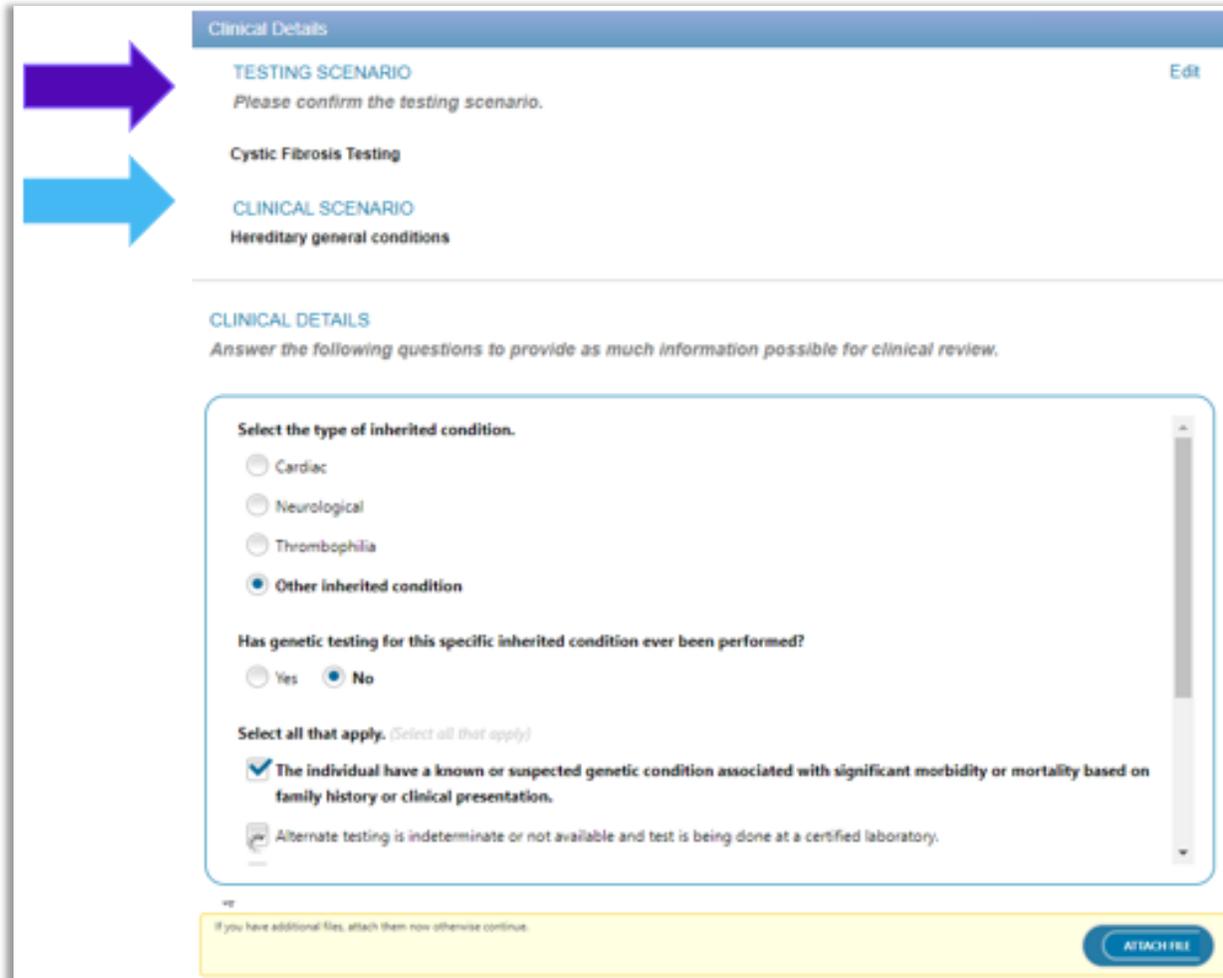
If the date is not changed, it will default to today's date.

When you select Embryo/Oocyte or Other/Unknown as the Sample Type, you will be asked if the sample is for Preimplantation Genetic Testing.

Select "Continue" to proceed to the next step.



Capture clinical information



Clinical Details

TESTING SCENARIO Edit
Please confirm the testing scenario.

Cystic Fibrosis Testing

CLINICAL SCENARIO
Hereditary general conditions

CLINICAL DETAILS
Answer the following questions to provide as much information possible for clinical review.

Select the type of inherited condition.

Cardiac

Neurological

Thrombophilia

Other inherited condition

Has genetic testing for this specific inherited condition ever been performed?

Yes No

Select all that apply. *(Select all that apply)*

The individual have a known or suspected genetic condition associated with significant morbidity or mortality based on family history or clinical presentation.

Alternate testing is indeterminate or not available and test is being done at a certified laboratory.

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If you have additional files, attach them now otherwise continue. ATTACH FILE

After selecting a test, you will then be asked to select the Testing Scenario, followed by the Clinical Scenario.

You will then answer a series of questions until we have enough information to make a determination.

Any questions about genetic counseling are asked AFTER the clinical questions.

Document upload is available for all requests that do not automatically approve.



Genetic counselor selection

The screenshot shows a web form titled "Order Request" with a progress indicator at the top right showing steps 1 through 6, with step 3 highlighted. Below the header, there is a "Hide Details" link. A summary box contains the following information: Member #, Date of Birth, Ordering Provider, Date of Service: 1/1/2023, and Health Plan: PATRIUS. The main section is titled "Genetic Counseling Confirmation" and includes the instruction "Provide information regarding any Genetic Counseling completed:". It contains a question "Has genetic counseling been performed?" with radio button options for "Yes" (selected), "No", and "Unknown". Below this is another question "When was genetic counseling completed?" with a date input field showing "02/01/2022".

You will automatically skip this step when Genetic Counseling is not recommended for the requested test.

Genetic Counseling is recommended but not required.

If Genetic Counseling is recommended for the test, you will be asked if it has been completed. If Yes is indicated, you'll be asked to enter the counselor's information.

If No or Unknown is indicated, you will be able to continue with the request.



Genetic counselor selection

1 No search results were found. Please search again or add a "one-time" Genetic Counselor.

Genetic Counseling Search

Search for and select the facility where the Genetic Counseling was completed.

Search by: Counselor | **Facility** If using InformedDNA, select here:

Last Name: First Name: Address: City: State: ZIP:

Add One-time Genetic Counselor

Provide the Genetic Counselor's information to add to the request. This information will not be added to the AIM database.

First Name Last Name

Facility Name State

What is their primary role?

Genetic Counselor
 Geneticist
 Nurse providing Genetic Counseling
 Other Physician providing Genetic Counseling

Not able to find a Genetic Counselor?

If indicating that genetic counseling has been provided, you will be directed to find the Genetic Counselor.

You will be able to search by counselor name or facility.

If you find the genetic counselor, select their name to continue.

If you are unable to locate the genetic counselor, you can manually add the genetic counselor to proceed.



Order request preview

The screenshot shows the 'Order Request Preview' page in the Carelon ProviderPortal. At the top left is the Carelon logo, and at the top right is the 'ProviderPortal' label. The main heading is 'Order Request Preview'. Below this, the 'Case Status' is 'Has Not Been Submitted' and the 'Health Plan' is 'XXXXXXXXXX'. A note states: 'For institutional billing, please click on the "edit" button to change the servicing provider to your institution'. There are three fields: 'Member Information', 'Ordering Provider', and 'Servicing Provider' (with an 'edit' button). Below these is a disclaimer: 'The Clinical Information displayed was obtained by Carelon Medical Benefits Management through the order entry process. The information is being displayed for the convenience of the user and has not been independently verified or clinically reviewed.' A section titled 'REQUESTED TESTS' contains a table with one row: 'Foresight Cystic Fibrosis' with a 'Hide Details' link. Below the table, it lists 'In-Scope CPT Codes: 81220 (up to 1)', 'Genes: CFTR', and 'Counseling Required: Yes'.

This is a preview of your order prior to submitting the request.

Select **“Submit This Request”** to proceed.

After selecting the **“Submit This Request”** button, you will be able to provide additional information, if necessary.

Order request summary

Order Request Summary

Health Plan: Start Date: 03/03/2023

Order ID: [Redacted] **Authorized**

Valid Date Range: 03/03/2023 - 05/31/2023

This order is not a guarantee of payment except when required by applicable law. When applicable law allows, payment is subject to the member's active enrollment, benefit limitation and other terms of the member's contract at the time of services provided.

Member Information: Ordering Provider: Servicing Provider:

[Redacted]

The Clinical Information displayed was obtained by Caelon Medical Benefits Management through the order entry process. The information is being displayed for the convenience of the user and has not been independently verified or clinically reviewed.

Please call [Redacted] 4 for all Urgent Requests.

REQUESTED TESTS

TEST	REQUEST STATUS	REASON	ACTION
Foresight Cystic Fibrosis	Authorized	Criteria Met	Hide Details

Once the order request has been submitted, the Order Request Summary will display.

An Order ID, Valid Preauthorization timeframe, and Request Status will be displayed on the summary page within a green box.

The end user may select to **Print** or **Save as PDF** to include in the patient's chart.

Order request summary

REQUESTED TESTS

TEST	REQUEST STATUS	REASON	ACTION
CYSTIC FIBROSIS (CF): CFTR (FULL GENE SEQUENCING)	Authorized	Criteria Met	Hide Details

CPT Codes: 81223 (up to 1)
Genes:
Counseling Required: Yes

DIAGNOSIS

Z31.430: Encntr fem test gntc dz carr status

SAMPLE INFORMATION

Sample Type : **Blood, saliva, cheek swab**

CLINICAL INFORMATION[-]

GENETIC COUNSELING:

Has Genetic Counseling Been Performed? **Yes**
When Was Genetic Counseling Performed? **02/01/2022**

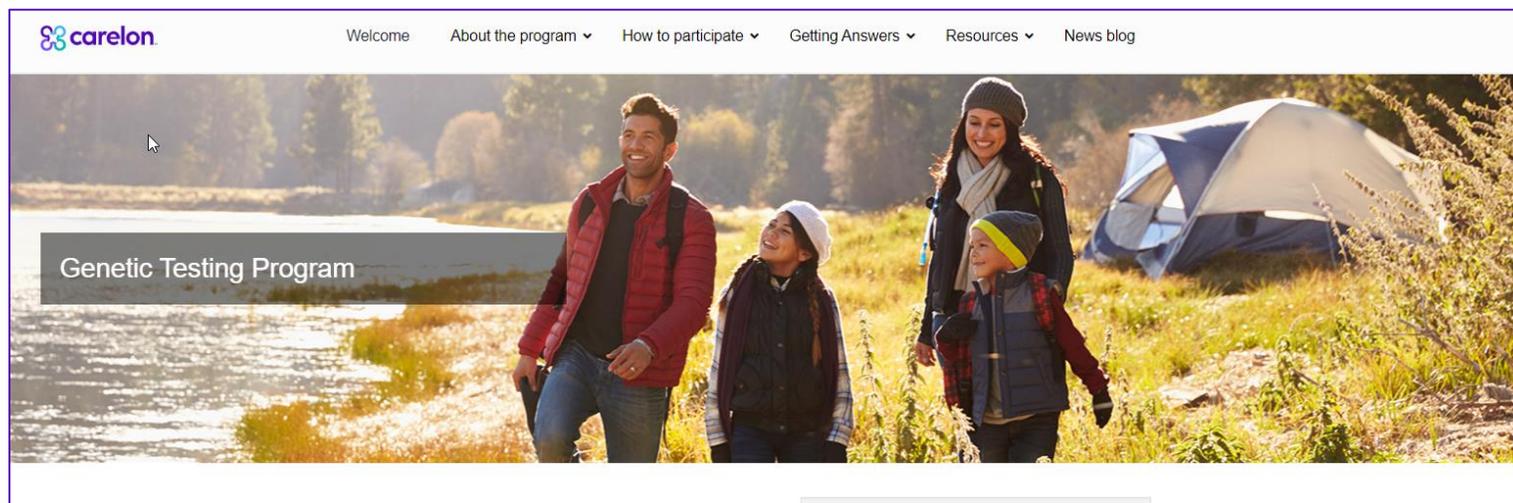
JUSTIFICATION QUESTIONS:

Is testing being ordered to determine if the patient is a carrier of cystic fibrosis? **Yes**
Is the patient's reproductive partner a known carrier of cystic fibrosis? **Unknown**
Does the patient have clinical findings consistent with a diagnosis of cystic fibrosis? **Yes**

The requested test, diagnosis, and clinical information will also display on the Order Request Summary screen.



Genetic testing additional resources



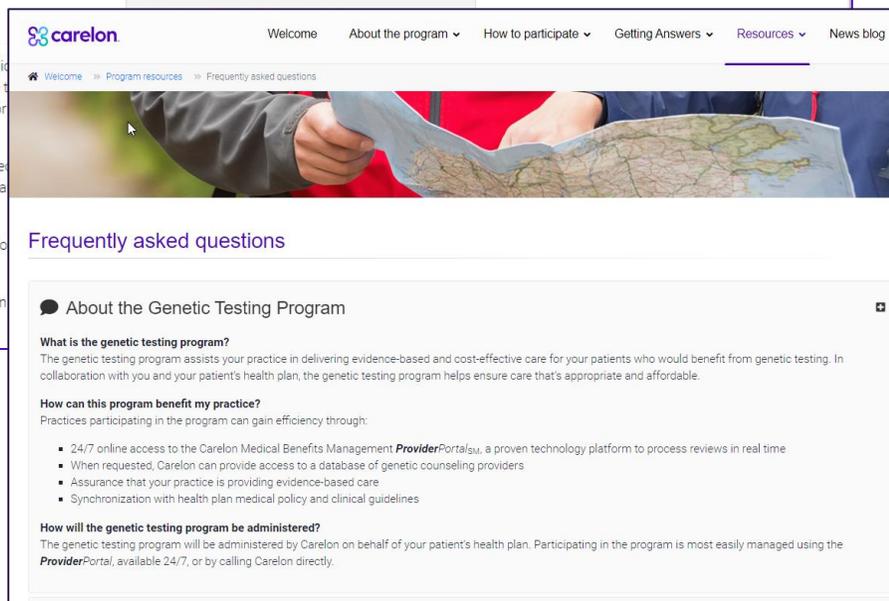
Welcome

We're entering a new era of precision medicine, where treatments can be targeted and disease risks identified for individuals, based on their unique genetic makeup. Today, there are more than 65,000 tests available and the number is growing. Navigating this rapidly advancing area of medicine can be a challenge for you and your patients.

Carelon Medical Benefits Management partners with health plans to help ensure quality care while reducing costs associated with care that's not evidence-based. In collaboration with you and your patient's health plan, the genetic testing program helps ensure care that's appropriate.

This site will help you understand how the Carelon genetic testing program works, and the benefits for you and your patients.

Program designs vary by health plan. We encourage you to review the FAQs for each patient's plan on the [Resources page](#).



Visit the Patrius Health provider education website to get additional resources from Carelon including:

- › Clinical guidelines development process
- › *OptiNet* registration for genetic counselors
- › Entering an order request
- › Order request checklists and FAQs

Carelon Medical Benefits Management, an independent company, is contracted to provide precertification services for Patrius Health, an independent licensee of the Blue Cross and Blue Shield Association.

