


The Patient Health Snapshot (PHS) helps to provide you with a complete picture of your Blue Advantage® patients' health. The PHS gives you easy access to important patient health information, including:

- Gaps in care
- Diagnoses
- Medication adherence information
- Chronic conditions
- Recently received healthcare
- Available patient care programs


Gaps
X

Jane Blue
DOB 5/11/1967
[Available Care Management Programs \(2\)](#)

Patrius Health
All Medical Group Patients

View/Print PHS

Care Gaps - Non Compliant (3)

Colon Cancer Screening

Diabetes Hb1Ac Test

Body Mass Index Assessment

Compliant / Controlled (2)

Conditions/Diagnosis (4)

E119 - Type 2 diabetes mellitus without complications10/20/2022

F325 - Major Depressive disorder, single episode08/23/2022

I77810 - Thoracic aortic ectasia10/20/2022

E6601 - Morbid (severe) obesity due to excess calories08/23/2022

Recent Care

Last Wellness Visit02/09/2021John Doe NP

ER visits2

Admissions3

Readmissions1

Medication Adherence


	Last Fill Medication	PDC	Last Fill Date	Recommended Action
Diabetes	METFORMIN TAB 1000MG	92%	10/15/2024	Write 90 day Rx and recommend mail order
RAS	LISINOPRIL TAB 10MG	85%	10/15/2024	Discuss affordability of current Rx, and recommend 90 day Rx/mail order
Statin	ATORVASTATIN TAB 40MG	85%	10/15/2024	Ensure Rx not expired, and counsel on regular use

Tips for Getting Started

- **Check often:** Refer to the PHS each time your Blue Advantage patient comes into the office as gaps in care and diagnosis information often changes.
- **Print available:** In preparation for patient office visits, you can print the PHS by clicking the blue "View/Print PHS" button in the upper-right corner of the application.
- **Rolling data:** With the exception of the Conditions/Diagnoses sections, the PHS displays information for a 12-month rolling period, not a calendar year. The Conditions/Diagnoses section displays information for the full prior year and the current year-to-date data.
- **Filter results:** You can view patient data for an individual patient or all patients in a medical group. To view data for all patients, choose the "All Medical Group Patients" tab at the top. You will then have an option to sort the list of patients by choosing the downward triangle to the right of each column. This enables you to filter the list by the number of gaps in care or potential conditions.

How to Access the PHS

Log in to myBlue Provider and click Blue Advantage Resources on the left-hand menu to sign on to the Patrius Health provider website.




BlueCross BlueShield
of Mississippi

It's good to partner with Blue.

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Search the Site

Log Out



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▶ News

▶ Education & Downloads


▶ Provider Resource Center

Population Health

Cultural Health

Blue Advantage Resources

PROVIDER
Resource
Center



myNotifications

Appeals »
You have 0 new messages and 0 open requests.

Claims Inquiry »
You have 0 new messages and 0 open requests.

Contact Blue »
You have 0 new messages.

Information Update »
You have 0 new messages and 0 open requests.

Medical Records »
You have 0 new messages and 0 open requests.

Prior Authorization »
You have 0 new messages and 0 open requests.

Provider Application »
You have 1 new message and 4 open requests.

Provider Recredentialing »
You have 0 new messages and 1 open request.

Search

Help

☒ Medical Policy

☐ Coding Policy


☐ News

☐ FAQ


Go

An efficient tool
to support you in
managing your
patients' health.

Go Here »




Once logged in, you will find the Patient Health Snapshot link under Provider Tools in the menu at the top of the Patrius Health provider website.



Patrius
Health

Providers

Welcome, John Blue



Home

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Learn

Health Risk 360 (HR360)

HR360 Incentive Report -
Provider Details

HR360 Incentive Report - Tax
ID Details

Patient Health Snapshot

Patient Attribution Report by
Provider


Patient Attribution Report by
Tax ID

Provider Insights - Practice
Summary

Health Risk 360 Incentive
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HR360



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- See recommended screenings for the patient according to nationally endorsed quality metrics and how often they should be performed.
- If the patient is non-compliant on any of these screenings, consider performing or ordering the service to ensure the patient has no gaps in care.
- See our [Blue Advantage Quality Measures Coding Guide](#) and [Tips for Addressing Gaps in Patient Care](#) for help in closing gaps in care.

Recent Care (Data Lag: Up to One Month)

- Annual Wellness Visit for Blue Advantage patients
- ER Visits/Admissions/Readmissions

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Conditions/Diagnoses (Data Lag: Up to One Month)

This section includes diagnoses that map to a CMS Hierarchical Condition Category (HCC) received for the patient in the current or prior calendar year. In addition to showing the diagnosis codes and descriptions, the Conditions/Diagnoses section of the Blue Advantage PHS will display the corresponding HCC code and description for each diagnosis.

Sources of Data for Patient Conditions/Diagnoses: Information in this section includes data obtained from multiple sources – claims, internal or vendor medical record reviews, and health risk assessments. In cases where a diagnosis was coded as a result of an internal or vendor chart review, the “Provider” column on the PHS will be populated with the provider name (when available) or labeled as “Supplemental Data.” In the case of an in-home health risk assessment, the provider name will be populated with “HRA.”

Gaps

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08/23/2022

Recent Care

Last Wellness Visit

02/09/2021

John Doe NP

ER visits

2

Admissions

3

Readmissions

1

Medication Adherence

Last Fill Medication

PDC

Last Fill Date

Recommended Action

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[Discuss affordability of current Rx, and recommend 90 day Rx/mail order](#)

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Quick Tip

A flag will indicate if we received the condition from multiple sources and a column will indicate the source of the condition (i.e., Claim, Supplemental Data, HR360 HRA, or AWW).


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This section shows information about your Blue Advantage patients' medication adherence in three specific condition-related measures:

- The Medication Adherence section will be populated if your patient has a prescription that falls within one of these specific measures. You will see the most recently filled medication for the specific measure, as well as its last fill date. If the patient takes more than one medication in the specific measure listed, only the most recently filled medication will display. If there is no prescription that corresponds to a specific measure, that measure will not appear for that patient in this section.

Proportion of Days Covered (PDC): The PDC is calculated using the quantity and days supply values submitted on pharmacy claims for all drugs in the measure. It assesses how consistently a patient fills their medications for the time period measured. A PDC threshold of 80% is used to indicate adherence, meaning patients are considered adherent if they have filled their prescriptions for at least 80% of the days expected based off the days' supply indicated on their prescription.

Note: The PDC displayed is calculated using a rolling 12-month period (not year-to-date) to better reflect their long-term adherence, when available.



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Last Wellness Visit	02/09/2021 John Doe NP
ER visits	2
Admissions	3
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Medications in this section are highlighted if there is a recommended action for the provider to consider.

Recommended Action: Based on your patient’s medication usage, you may see some clinical suggestions to consider in the column titled “Recommended Action.” Click the action link to view the details about each response.

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Medication Adherence: Things to Consider

Is the prescription expired?

- If so, write a new prescription.

Is the patient taking as prescribed?

- Does the current Rx give the patient side effects?

- Is the medication affordable?

- Does the patient just forget to take the medication?

Is this drug still on the patient's active drug list?

- If the drug has been discontinued, notify patient and pharmacy to no longer fill this medication.

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Care Management Programs (Data Lag: Up to 7 Days)

The Care Management Programs section displays information when your patients qualify for our care management programs: Chronic Condition Management and Serious Illness Care Program.

You can see the programs available for your patients. The “Enrolled” status lets you know your patient is participating in the program.

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You can click the “Eligible” link for additional information that explains the available program and how to enroll.

The screenshot shows a 'Care Gaps' interface for a patient named Jane Blue. A modal window titled 'Care Management Programs (2)' is open, displaying two programs: 'Chronic Condition Management' and 'Serious Illness Care Program', both with an 'Eligible' status. The background interface shows a list of care gaps, including 'Colon Cancer Screening' and 'Type 2 diabetes mellitus without complications'.


Make Each Day Matter

Serious Illness Care Information for Patients

Are you or someone you are caring for a Blue Advantage® patient suffering from one or more of the following conditions?

- Metastatic cancer
- Chronic heart failure
- COPD
- Dementia
- ESRD (on dialysis)

Patrius Health can help you improve the quality of your life. Call us at **1-888-927-5873 (TTY: 711)**, Monday – Friday, 8 a.m. – 4:45 p.m. Central time, or email us at **PatriusMemberManagementNurses@PatriusHealth.com** to receive assistance from experienced registered nurses. Our experts can provide help with pain and symptom management, care planning and referrals for home-based care.



Patrius Health

Blue Advantage® PPO is provided by Patrius Health, an independent licensee of the Blue Cross and Blue Shield Association.

H1347_LIFERXSIC24_C


PRV20484PAT-2403

Lifestyle Rx

for Managing Chronic Conditions

*Do you suffer from asthma,
chronic kidney disease,
chronic obstructive pulmonary disease,
congestive heart failure,
coronary artery disease or diabetes?*

Call us at **1-888-927-5873 (TTY: 711)**, Monday – Friday,
8 a.m. – 4:45 p.m. Central time, or send an email to
PatriusMemberManagementNurses@PatriusHealth.com
to participate in a lifestyle coaching program designed to
empower you to stay on track and have a better quality of life!



**Patrius
Health**

Blue Advantage is a Medicare approved PPO Plan provided by Patrius Health,
an independent licensee of the Blue Cross and Blue Shield Association.

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Patrius Health



Blue Advantage® PPO is provided by Patrius Health, an independent licensee of the Blue Cross and Blue Shield Association.

Blue Cross & Blue Shield of Mississippi, A Mutual Insurance Company, is an independent licensee of the Blue Cross and Blue Shield Association.

Illumicare is an independent company providing digital tools such as the Smart Ribbon to providers in the Patrius Health network.

CPT codes, descriptions and other data only are copyrighted © 2024 American Medical Association. All Rights Reserved. Applicable FARS/DFARS apply. ICD-10 is the 10th revision of the International Statistical Classification of Diseases and Related Health Problems (ICD), a medical classification list by the World Health Organization (WHO).